



News Release

NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS

FOR IMMEDIATE RELEASE

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NAIC Collaborates With Organizations To Help Military Families Face Unique Insurance Challenges

KANSAS CITY, Mo. (May 24, 2005) –The National Association of Insurance Commissioners (NAIC), working in cooperation with state insurance departments, the United States Department of Labor and the Council of Better Business Bureaus, is providing new educational materials and resources designed specifically for military personnel and their families. Under normal conditions, insurance can challenge consumers. Military life brings additional uncertainties and circumstances that further complicate educational demands.

“Our military families face unique challenges, from the heroic to the mundane,” said Diane Koken, NAIC President and Pennsylvania Insurance Commissioner. “By providing tools to tackle vital, often time-consuming issues such as insurance, our hope is that they can devote more energy to the special challenges they face.”

The collaboration has resulted in the development of new educational materials, website content and consumer action tools. With these, service members and their families can study insurance products and issues specific to them. In addition, they provide reporting tools to submit complaints, report fraud and present lists of agents barred from on-base sales activities, as well as contacts within the organizations set up to address additional concerns.

Links to materials discussed in the above article are available on the NAIC website at: www.naic.org.

About the NAIC

Headquartered in Kansas City, Missouri, the National Association of Insurance Commissioners (NAIC) is a voluntary organization of the chief insurance regulatory officials of the 50 states, the District of Columbia and U.S. territories. The association’s overriding objective is to assist state insurance regulators in protecting consumers and helping maintain the financial stability of the insurance industry by offering financial, actuarial, legal, computer, research, market conduct and economic expertise. Formed in 1871, it is the oldest association of state officials. For more information, visit NAIC on the Web at: www.naic.org.