

## Consumer Representatives to the NAIC

TO: Commissioner Sandy Praeger, chair, and members of the Health Insurance (B) Committee  
Jolie Matthews, NAIC Senior Health and Life Policy Counsel, [jmatthews@naic.org](mailto:jmatthews@naic.org)

FROM: Consumer Representatives to the NAIC (See signer list below)

DATE: April 23, 2014

RE: Comments on March 20, 2014 white paper: *Part III Navigator, Non-Navigator Assistance Personnel and Certified Application Counselor Outreach Functions*

Thank you for the opportunity to comment on this updated draft of Part III Navigator, Non-Navigator Assistance Personnel and Certified Application Counselor Outreach Functions. Our comments are directly put into the document with the track changes feature and highlighted in yellow. If you have any questions, please contact Kathleen Gmeiner, [kgmeiner@uhcanohio.org](mailto:kgmeiner@uhcanohio.org), (614) 456-0060 x 223.

Signed by  
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