

Data Elements Collected in the NAIC Market Conduct Annual Statement (MCAS)

Individual and Group Life Products
Number Of New Replacement Policies Applied For During The Period
Number Of New Replacement Policies Issued During The Period
Internal Replacement Indicator (Yes/No)
Surrender Indicator (Yes/No)
Loan Purchase Indicator (Yes/No)
1035 Rollover Indicator (Yes/No)
Replacement Register Indicator (Yes/No)
Number of In force Policies Containing Policy Loans With An Outstanding Balance Over 25% Of The Maximum Loan Value As of December 31, 20XX
Number Of Policies Surrendered During The Period
Number Of Partial Surrenders During The Period
Partial Surrenders Indicator (Yes/No)
Number Of New 1035 Exchanges Coming Into The Company During The Period
Number Of New Policies Issued During The Period
Number Of Policies In Force At The End Of The Period
Dollar Amount Of Direct Premium During The Period
Dollar Amount Of Insurance Issued During The Period (Face Amount)
Dollar Amount Of Insurance In Force At The End Of The Period (Face Amount)
Number Of Complaints Received Directly From Consumers
Number Of Complaints Received Directly From The Corresponding Department Of Insurance
Complaint Register Indicator (Yes/No)
Number Of Death Claims Closed With Payment, During The Period, Within 60 Days From The Date Of Due Proof Of Loss
Number Of Death Claims Closed With Payment, During The Period, Beyond 60 Days From The Date Of Due Proof Of Loss
Number Of Death Claims Denied, Resisted or Compromised During The Period
Total Number Of Death Claims Received During The Period

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Fixed and Variable Annuities
Number Of New Replacement Contracts Applied For During The Period
Number of New Replacement Contracts Issued During The Period
Internal Replacement Indicator (Yes/No)
Loan Purchase Indicator (Yes/No)
1035 Rollover Indicator (Yes/No)
Replacement Register Indicator (Yes/No)
Number Of Contracts Surrendered During The Period
Number Of New 1035 Exchanges Coming Into The Company During The Period
Number Of New Contracts Issued During The Period
Number Of Contracts In Force At The End Of The Period
Dollar Amount Of Annuity Considerations During The Period
Number Of Complaints Received Directly From Consumers
Number Of Complaints Received Directly From The Corresponding Department Of Insurance
Complaint Register Indicator (Yes/No)

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Private Passenger Auto
Number of Claims open at the beginning of the period
Number of Claims opened during the period
Number of Claims closed during the period, with payment
Number of Claims closed during the period, without payment
Median days to final payment
Number of claims settled within 0-30 days
Number of claims settled within 31-60 days
Number of claims settled within 61-90 days
Number of claims settled within 91-180 days
Number of claims settled within 181-365 days
Number of claims settled beyond 365 days
Median days to date of report
Number of Suits open at beginning of the period
Number of Suits closed during the period
Number of Suits open at end of period
Number of autos which have policies in-force at the end of the period
Number of policies in-force at the end of the period
Number of new business policies written during the period
Dollar amount of direct premium written during the period
Number of non-renewals during the period
Number of cancellations that occur 60 days or more after effective date, excluding those for either non-pay or at the insured's request
Number of cancellations that occur in the first 59 days after effective date, excluding those for either non-pay or at insured's request

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Homeowners
Number of Claims open at beginning of the period
Number of Claims opened during the period
Number of Claims closed during the period, with payment
Number of Claims closed during the period, without payment
Median days to final payment
Number of claims settled within 0-30 days
Number of claims settled within 31-60 days
Number of claims settled within 61-90 days
Number of claims settled within 91-180 days
Number of claims settled within 181-365 days
Number of claims settled beyond 365 days
Number of Suits open at beginning of the period
Number of Suits closed during the period
Number of Suits open at end of period
Number of dwellings that have policies in-force at the end of the period
Number of policies in-force at the end of the period
Number of new business policies written during the period
Dollar amount of direct premium written during the period
Number of non-renewals during the period
Number of cancellations that occur 60 days or more after effective date, excluding those for either non-pay or at the insured's request
Number of cancellations that occur in the first 59 days after effective date, excluding those for either non-pay or at insured's request