

Market Analysis Procedures (D) Working Group
Thursday, November 12, 2009
11:30 – 12:30 p.m. CT
Conference Call

ROLL CALL

Washington, Chair
Arizona, Vice Chair
Alabama
Arkansas
California
Colorado
Connecticut
District of Columbia
Florida

Illinois
Kansas
Kentucky
Louisiana
Maine
Maryland
Massachusetts
Michigan
Minnesota

Missouri
Montana
Nebraska
New Hampshire
New Jersey
New York
North Carolina
Ohio
Oregon

Pennsylvania
South Carolina
Utah
Virginia
West Virginia
Wisconsin

AGENDA

- 1. Adoption of the Minutes from the October 15, 2009 Meeting**
- 2. Discussion of Complaint Database System (CDS) Manual**
Process for Future Revisions
- 3. Discussion of Possible New Data Elements and Lines of Business**
- 4. Any Other Matters Before the Working Group**