



## Basic Training for State Insurance Fraud Investigators

July 27-28, 2009 • NAIC Central Office, Kansas City, Missouri

*Don't miss this informative,  
hands-on course!*

Are you new to your state insurance department's investigative unit? Are you an analyst or prosecutor new to the insurance field? Are you a seasoned professional who would like to dust off your skills and recharge your battery? If so, this two-day course is for you!

*Basic Training for State Insurance Fraud Investigators* is designed and taught by experienced Insurance Fraud Bureau Directors.

### Agenda Topics Include:

- Insurance 101—*An Introduction to the Insurance Industry*
- Agent Misconduct & Insurance Fraud—*The Most Common Allegations Received*
- Sources of Information
- Legal Issues to Consider When Conducting Investigations
- Follow the Money: *Financial Investigations*
- Investigative Case Studies
  - Agent Misconduct/Fraud*
  - Consumer Fraud*
  - Healthcare Fraud*
- A Prosecutor's Wish List: *What a Prosecutor Needs to be able to Convict*

This course is open to  
Regulators only.

### Tuition

- \$395 State Insurance Department Staff
- \$595 All Other Regulators

In addition to course instruction and comprehensive guide materials, the tuition includes daily refreshment breaks, a Certificate of Attendance, and continuing education materials (sent upon request).

## Lodging

NAIC Headquarters is located in downtown Kansas City in the Crown Center complex, adjacent to the Hyatt Regency Crown Center hotel. Make your hotel reservations by calling the hotel directly. Please reference the NAIC *Basic Training for State Insurance Fraud Investigators* course to receive the special room rate.

Hyatt Regency Crown Center  
 2345 McGee Street  
 Kansas City, Missouri 64108  
 (816) 421-1234



Looking for something to do after the course? The Hyatt Regency Crown Center is just minutes away from the famous Country Club Plaza and Kansas City's newest addition, the Power & Light District. For more information on dining, entertainment and attractions in the Kansas City area, visit [www.visitkc.com](http://www.visitkc.com).

## Cancellations

Cancellations must be made in writing. Substitutes will be accepted up to one week before the course begins. Refunds will be sent to the registering jurisdiction.

### Notification to NAIC:

3+ weeks in advance  
 8-20 days before session  
 1 week or less

### Refund:

100% of tuition  
 50% of tuition  
 0% of tuition

## REGISTER

online at [www.naic.org/education\\_home.htm](http://www.naic.org/education_home.htm) or complete and return the registration form below by **July 8**. If registering online, refer to promotional code FL091. Space is limited so you are encouraged to register early. You will be contacted via e-mail with confirmation of your registration.

FL091

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July 27-28, 2009

FAX TO:  
 (816) 460-7544

MAIL TO:  
 NAIC Education & Training  
 Post Office Box 870335  
 Kansas City, MO 64187-0335

FED-EX/AIR MAIL ADDRESS:  
 UMB Bank  
 Attn: Wholesale Lockbox, 6th Floor  
 Box 870335  
 928 Grand  
 Kansas City, MO 64106

[www.naic.org/education\\_home.htm](http://www.naic.org/education_home.htm)

Name: \_\_\_\_\_  
 Title: \_\_\_\_\_  
 State/Organization: \_\_\_\_\_  
 Address (No PO Boxes): \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

### Tuition

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- \$595 All Other Regulators

### Payment Method

- Check or Money Order payable to the NAIC (Payment must accompany registration form)
- Zone Funds (State Ins. Dept. Staff only)
- Grant Funds (State Ins. Dept. Staff only)
- Scholarship (State Ins. Dept. Staff only)
- Credit Card (We will contact you by phone to obtain payment information)