



CIPR Symposium:

Health Care Reform - Tools for Oversight and Assistance in the Marketplace

If you missed the NAIC's Center for Insurance Policy and Research (CIPR) Spring 2013 Symposium in Reston, Virginia, you can still benefit from the informative presentations delivered there. We've archived the sessions and bundled them together for easy viewing from your desk top! Select a few sessions of particular interest to you—or listen to them all! Our package provides you with unlimited access for eight full days.

Recordings from the live event

Receive unlimited access for eight days (Monday-Monday)

The CIPR Symposium brought together a cadre of informed subject experts and practitioners from insurance regulation and the insurance industry. The sessions, which were recorded April 30 and May 1, 2013, were segmented by theme, as listed below.

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| SERFF Submission and Validation Tools | <ul style="list-style-type: none"> • Rate/Form/QHP Submission Process • State Response Tools |
| Plan Management | <ul style="list-style-type: none"> • CCIIO QHP Submission Process & Review Tools • CCIIO Rate Review Template & Process • OPM Review of Multi-State Applications • Arkansas iRate System • State Health Reform Assistance Network Form Review Checklist |
| Accreditation and Quality | <ul style="list-style-type: none"> • NCQA Accreditation, Quality Review, Network Adequacy • URAC Accreditation, Quality Review, Network Adequacy |
| Addressing Premium Impact and Adverse Selection | <ul style="list-style-type: none"> • State Perspective from North Carolina • Mitigating Provisions in the ACA |
| Outreach and Education/Consumer Assistance | <ul style="list-style-type: none"> • Education and Outreach by CCIIO • CCIIO Stakeholder Efforts • State-Based Exchanges and Producers • Consumer Perspective |
| Enforcement/Market Conduct/Consumer Complaints | <ul style="list-style-type: none"> • Complaint Handling and Tracking • Enforcement Procedures • Market Conduct |
| Agents, Brokers, Navigators, and Other Assistors | <ul style="list-style-type: none"> • Oversight of Navigators • Oversight of Agents |
| Auditing, Accounting, and Solvency | <ul style="list-style-type: none"> • Statutory Accounting Principles • Medical Loss Ratio Reconciliation |



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Symposium Presenters

- **Bob Alexander**, Arkansas Insurance Department
- **Sharon Arnold**, The Center for Consumer Information & Insurance Oversight (CCIIO)
- **Wes Bisset**, Independent Insurance Agents & Brokers of America
- **Laurie Bodenheimer**, National Healthcare Operations
- **Lisa Campbell**, CCIIO
- **Gary Cox**, Agent requested by National Association of Health Underwriters
- **Kelly Dinicolo**, CMS/CCIIO
- **Cynthia Donovan**, Indiana Department of Insurance
- **Julie Fritz**, NAIC
- **Mark Gorden**, URAC
- **Vicki Gottlich**, CCIIO
- **Lourdes Grindal-Miller**, CCIIO
- **Kim Holland**, Blue Cross Blue Shield Association
- **Cara Kelly**, CCIIO
- **Jeff Lemieux**, America's Health Insurance Plans
- **Julia Lerche**, North Carolina Department of Insurance
- **Megan Mason**, Maryland Insurance Administration
- **Teresa Miller**, CCIIO
- **Tim Mullen**, NAIC
- **Christina Nyquest**, Aetna
- **Doug Pennington**, CCIIO
- **Lynn Quincy**, Consumers Union
- **Chad Shearer**, State Health Assistance Network
- **Ledia Tabor**, National Committee for Quality Assurance
- **Paul Tibbits**, CCIIO
- **Lisa Wilson**, CMS/CCIIO

Tuition

The \$125.00 registration fee includes unlimited access to all presentations for eight full days. Access will start on the Monday of your choice.

Cancellation Policy

Due to the nature and delivery of this course offering, refunds will not be issued. For more information regarding refund, complaint and/or course cancellation policies, please contact our office at 816-783-8200.

REGISTER online at <http://education.naic.org> or complete and return the registration form below. Please register two weeks in advance of your desired start date (start date must be a Monday). You will be contacted via e-mail with confirmation of your registration and login information.

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Originally presented
April 30-May 1, 2013

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816-460-7544

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Payment Method

- Check or Money Order payable to the NAIC (Payment must accompany registration form)
- Credit Card (We will contact you by phone to obtain payment information)
- Zone Funds / Grant Funds / Scholarship (Please circle one. State Ins Dept Staff only)