

INSURANCE CONSUMER ADVOCATES OMBUDSMEN IN THE STATES

Offices created by statute or executive order.

STATE	PROGRAM TYPE	DEPT. NAME/EST DATE	NAME START DATE	CONTACT INFORMATION	ORGANIZATION			AUTHORITY				BUSINESS TYPE				REFERENCE
					ESTABLISHED BY	PARENT AGENCY/ INDEPENDENT	SEPARATE FUNDING	PURPOSE LEGISLATION	REPRESENT CONSUMERS IN HEARINGS	INTERVENE ON RATE	EDUCATION	P & C	HEALTH	LTC	NON-INSURANCE	
AK	Ombudsman	Alaska State Ombudsman 1975	Linda Lord-Jenkins June 2002	BOX 102636 Anchorage AK 99510 ombudsman@legis.state.ak.us	Legislature	Legislature		X						X	X	Alaska Statutes 24.55.010 - 340 http://state.ak.us/local/akpages/LEGISLATURE/ombud/home.htm
AL	Ombudsman	Alabama Department of Senior Services 1957	Irene B. Collins 2004	770 Washington Avenue RSA Plaza Suite 470 Montgomery AL 36130 ageline@adss.alabama.gov	Legislature	Legislature					X				X	Alabama Statutes 38.3.1 - 7 http://www.adss.alabama.gov/ltc.cfm
AR	Consumer Advocate	Office of the Attorney General 1843	Dustin McDaniel 2007	323 Center Street Suite 200 Little Rock, AR 72201 consumer@arkansasag.gov	Attorney General	Attorney General			X		X				X	Article 6, Section 1 of the Arkansas Constitution. http://www.ag.state.ar.us/consumers.html
AZ	Ombudsman	Arizona Ombudsman - Citizens' Aide	Patrick Shannahan 1996	3737 N. 7th Street Suite 209 Phoenix AZ 85014 ombuds@azoca.gov	Legislature	Independent									X ¹	Arizona Revised Statutes, Sections 41-1371 through 41-1383 Arizona Administrative Code Title 2, Chapter 16 http://www.azleg.gov/ombudsman/default.asp
CA	Consumer Advocate	Office of the Patient Advocate 2000	Sandra Perez 2000	980 9th Street Suite 500 Sacramento CA 95814 contactopa@opa.ca.gov	Legislature	Independent					X		X			Subpart B, Subsection 1194.22, Guidelines A-P of the Rehabilitation Act of 1973 as revised in 1998. http://www.opa.ca.gov/index.aspx
	Consumer Participation Program	Department of Managed Health Care 2000	Lucinda A. Ehnes, Esq. 2000	980 9th Street, Suite 500 Sacramento, CA 95814 1-888-466-2219 Lehnes@dmhc.ca.gov	Legislature	Independent			X		X		X			California Insurance Code s 1861.10 http://www.dmhc.ca.gov/default.aspx
CO	Ombudsman	Division of Aging and Adult Services	Dan Daly 2010	1575 Sherman St 10th FL Denver CO 80203 (303) 866-2800	Legislature	Department of Human Services					X			X		Colorado Statutes Section 26-11.5-101 http://www.cdhs.state.co.us/AAS/adultprotection_ombprogram.htm#Contact
CT	Ombudsman	Department of Children and Families 1969	Susan I. Hamilton June 2007	505 Hudson Street Hartford, CT 06106 commissioner.dcf@ct.gov	Legislature	Department of Human Services			X		X				X	CGS, Chapter 319, Title 17a. http://www.ct.gov/dcf/cwp/view.asp?a=2565&q=317466
	Consumer Advocate	Office of the Healthcare Advocate 1999	Kevin P. Lembo 2004	PO BOX 1543 Hartford CT 06144 Healthcare.advocate@ct.gov	Legislature	Insurance Department		X			X		X			Public Act 99-284 (1999) CGS SS 38a-1040 http://www.ct.gov/oha/site/default.asp
DC	Ombudsman	Office of Health Care Ombudsman and Bill of Rights	Mary E. Lofton-Manning	825 North Capitol Street, NE, 6th Floor Washington, DC 20002 healthreform@dc.gov	Council of the District of Columbia	FOIA			X		X		X			Health Care Ombudsman Program Establishment Act of 2004 http://healthreform.dc.gov/DC/Health+Reform/Insurance+Coverage+Options/Health+Care+Ombudsman

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DE	Public Advocate	Division of the Public Advocate 1978	G. Arthur Padmore	820 N. French St. 4th Fr Wilmington, DE 19801 public.advocate@state.de.us	Legislature	Department of State				X						X	State Statute (29 Del.C. Section 8716) http://publicadvocate.delaware.gov/default.shtml	
FL	Consumer Advocate	Insurance Consumer Advocate 1990	R. Terry Butler, Esq. 2010	200 East Gaines St. Tallahassee, FL 32399 insuranceconsumeradvocate@fdfs.com	Legislature	Department of Financial Services		X	X	X	X	X	X				Section 627.0613 http://www.fdfs.com/ica/Default.asp	
	Consumer Advocate	Division of Consumer Services 1967	Charles H. Bronson 2009	2005 Apalachee Tallahassee, FL 32399-6500 cswebmaster@doacs.state.fl.us	Legislature	Department of Agriculture & Consumer Services			X		X					X	Statutes 20.121 (2) (h) http://www.800helpfla.com/	
GA	Consumer Advocate	Consumers' Insurance Advocate 1799	John Oxendine 1994	2 Martin Luther King Jr Dr West Tower Suite 716 Atlanta GA 30334 Consumer@oci.ga.gov	Legislature	Department of Insurance			X	X	X	X	X				Ga. Code SS 33-57-2 (Act No. 279, 1999) http://www.georgia.gov/00/channel_createdate/0,2095,4802_49266097_00.html	
GU	Consumer Advocate				Attorney General	Governor	X										Program Unfunded as of 2010 http://www.guam.gov/index.php	
HI	Ombudsman	Office of the Ombudsman 1967	Robin K. Matsunaga	465 S King Street 4th FL Honolulu Hawaii 96813 complaints@ombudsman.hawaii.gov	Legislature	Independent		X								X ₁	§96-1: §96-19 HI Statutes http://www.ombudsman.hawaii.gov	
IA	Ombudsman	Office of the Citizens' Aide/ Ombudsman 1972	Ruth H. Cooperrider 2010	1112 E. Grand Avenue Des Moines IA 50319 ombudsman@legis.state.ia.us	Legislature	Independent		X	X								X ₁	Iowa Code Chapter 2C and Iowa Administrative Code [141] http://www.legis.state.ia.us/ombudsman/
ID	Ombudsman	Idaho Commission on Aging 1965	Cathy Hart	3380 American Terrace, Suite 120 Boise, ID 83720-0007 cathy.hart@aging.idaho.gov	Governor	Independent			X		X				X		Older Americans Act of 1965 http://www.idahoaging.com/IdahoCommissiononAging/COAPProgramsandServices/Ombudsmen/tabid/134/Default.aspx	
IL	Ombudsman	Uninsured Ombudsman Program 2002	Michael McRaith 2005	125 S. Clark Street 2nd Floor Chicago IL 60603 DOI.Director@illinois.gov	Legislature	Insurance Department Office of Consumer Health Insurance					X		X				Public Act 92-331 (2002) 20 ILCS 1405/1405-25 http://www.insurance.illinois.gov/healthinsurance/Uninsured_Ombudsman.asp	
	Consumer Advocate	Office of Consumer Health Insurance 2000	Michael McRaith 2005	125 S. Clark Street 2nd Floor Chicago IL 60603 DOI.Director@illinois.gov	Legislature	Insurance Department					X		X				Managed Care Reform and Patient Rights Act (Public Act 91-617) http://www.insurance.illinois.gov/OCHI/office_consumer_health_ins.asp	

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IN	Consumer Advocate	Office of Consumer and Family Affairs	Bruce VanDusen	402 W. Washington St. W353 Indianapolis IN 46204 317-232-7912	Legislature	Insurance Department					X		X		[Mental Health and Addiction Advocate] Indiana Code 27-1-37.2 http://www.in.gov/fssa/dmha/4339.htm	
	Ombudsman	Division of Aging 1992	Faith Lord 2010	402 W Washington Street Rm W454 P O B 7083 MS 21 Indianapolis IN 46207 Arlene.Franklin@fssa.in.gov	Legislature	Family and Social Services Administration					X		X		P.L.4-1993, SECTION 31 and P.L.5-1993, SECTION 44 http://www.in.gov/fssa/da/3474.htm	
KS	Ombudsman	Long-Term Care Ombudsman Office 1980	Belinda Vierthaler	900 SW Jackson, Suite 1041 Topeka, Kansas 66612 lco@da.ks.gov	Legislature	Independent			X		X		X		K.S.A. 75-5916 - 75-5922 http://armada.websitewelcome.com/~kansasom/index.php	
KY	Ombudsman	Consumer Protection & Education Division	Jane Gritton 2010	215 W Main St Frankfort Kentucky 40601 Jane.Gritton@ky.gov	Legislature	Insurance Department Consumer Protection and Education Division			X		X	X	X		Kentucky Revised Statutes 304.2-063 (1998) http://chfs.ky.gov/os/omb/	
LA	Consumer Advocate	Office of Consumer Advocacy 1976	Clarissa A. Preston 2009	1702 N 3rd Street Baton Rouge LA 70802 consumeradvocacy@ldi.state.la.us	Legislature	Insurance Department			X		X	X	X		R.S. 22:41 http://www.ldi.state.la.us/consumeradvocacy/	
MA	Ombudsman	Office of Patient Protection 2010	Carol Balulescu 2009	250 Washington Street 6th Fl Boston MA 02108 opp.opp@dph.state.ma.us	Legislature	Department of Public Health					X		X	X	§217 of Chapter 111 of the Massachusetts General Laws http://www.mass.gov/dph/opp	
MD	Consumer Advocate	Consumer Protection Unit 1967	William D. Gruhn 2010	200 St. Paul Place Baltimore MD 21202 Consumer@oag.state.md.us	Legislature	Attorney General	X	X	X	X	X	X	X	X	Chapter 388, Acts of 1967 Code Commercial Law Article, secs. 13-101 through 13-501 http://www.oag.state.md.us/Consumer/index.htm	
	Consumer Advocate	Consumer Education and Advocacy Program 1993	Joy Y. Hachette 2004	525 St. Paul P Baltimore MD 21202 410-468-2029	Legislature	Insurance Department	X		X	X	X		X		ss2-302 - 303 http://www.mdinsurance.state.md.us/sa/jsp/Mia.jsp	
ME	Consumer Advocate	Consumer Health Care Division 1997	Glenn Griswold	34 State House Station Augusta ME 04333 Glenn.J.Griswold@Maine.gov	Legislature	Insurance Department		X		X	X		X		24-A §4321 http://www.maine.gov/pfr/insurance/consumer/CHCD_Brochure.htm	

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ME	Consumer Advocate	Property and Casualty Division	Frank Kimball	34 State House Station Augusta ME 04333 Frank.J.Kimball@maine.gov	Legislature	Insurance Department		X		X	X	X				24-A §4321 http://www.maine.gov/pfr/insurance/index.shtml
MI	Consumer Advocate	Office of the Automobile and Home Insurance Consumer Advocate 2008	Melvin Butch Hollowell 2008	611 W Ottawa Street 4FL Lansing MI 48933 lowerratesnow@michigan.gov	Governor	Insurance Department	X	X	X	X	X	X				Executive Order 2008-2 http://www.michigan.gov/lowerratesnow
	Ombudsman	Offices of Services to the Aging	Sharon L. Gire 2003	300 E. Michigan Avenue P.O. Box 30676 Lansing, MI 48909-8176 OSADirector@michigan.gov	Governor	Legislature			X		X			X		Act 180 of 1981 http://www.michigan.gov/miseniors/0,1607,7-234-43230_46224--,00.html
MN	Ombudsman	Ombudsman for Mental Health and Developmental Disabilities 1987	Roberta Opheim	121 7th Place E. Ste 420, St. Paul, MN 55101-2117 ombudsman_mhdd@state.mn.us	Legislature	Independent		X	X		X				X	[Mental Health Advocate] Minnesota Statutes 245.91 – 245.97 http://www.ombudmhdd.state.mn.us/
MO	Ombudsman	Ombudsman for Property Rights 2006	Tom Green	111 North 7th Street, Suite 929 St. Louis, MO 63101 propertyczar@mo.gov	Governor	Attorney General					X	X			X	HOUSE BILL NO. 1944 http://www.eminentdomain.mo.gov/index.htm
	Ombudsman	Missouri State Ombudsman Program 2007	Celesta Hartgraves	PO Box 570 Jefferson City, MO 65102-0570 LTCOmbudsman@dhss.mo.gov	Governor	Department of Health and Human Services			X		X			X		19 CSR 30-88.010-2(18) http://www.dhss.mo.gov/Ombudsman/index.html
MS	Ombudsman	Division of Aging and Adult Services 1977	Cheryl Sparkman	750 North State Street Jackson, MS 39202 aging@mdhs.ms.gov	Legislature	Department of Human Services					X			X		MISSISSIPPI CODE OF 1972 SEC. 43-1-2 http://www.mdhs.state.ms.us/aas.html
MT	Consumer Advocate	Office of Consumer Protection 2005	Barbara van der Mars	2225 11th Avenue Helena MT 59620 contactocp@mt.gov	Legislature	Attorney General			X		X				X	TITLE 30. TRADE AND COMMERCE CHAPTER 14. UNFAIR TRADE PRACTICES AND CONSUMER PROTECTION 30-14-101 30-14-143 http://www.doi.mt.gov/consumer/default.asp
	Citizens' Advocate	Montana Citizens' Advocate Office 1973	Bob Schleicher 2004	State Capitol Room 232 Helena MT 59620 citizensadvocate@mt.gov	Governor	Independent					X	X	X			1973 Executive Order http://www.citizensadvocate.mt.gov/default.asp

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MP	Ombudsman	Federal Ombudsman's Office	James J. Benedetto	Suite 203 Marina Heights II P.O. Box 502452 Saipan MP 96950 ombudsman@federalombudsman.com	U.S. Department of Interior	Office of Insular Affairs			X							X	U.S. code Title 48 http://www.doi.gov/oia/Firstpginfo/Ombudsman.htm
NC	Ombudsman	Long Term Care Ombudsman Program 1976	Kathryn Lanier	2101 Mail Service Center, Raleigh, NC 27699-2101 kathryn.lanier@dhhs.nc.gov	Legislature	Division of Aging and Adult Services			X		X				X		(G.S. 143B-181.15-25) http://www.ncdhhs.gov/aging/ombud.htm
NE	Ombudsman	Division of Medicaid and LTC	Vivianne Chaumont	P.O. Box 95026 Lincoln, NE 68509-5026 LTCOmbudsman@dhhs.ne.gov	Legislature	Health and Human Services					X				X		Nebraska Revised Statutes Section 81-2237 to 81-2264 http://www.dhhs.ne.gov/ags/lcombud.htm
	Ombudsman	Public Council 1969	Marshall Lux	Room 807, State Capitol Lincoln, NE 68509-4604 ombud@leg.ne.gov	Legislature	Independent										X ₁	Nebraska Public Counsel Act of 1969 http://nebraskalegislature.gov/contact/ombud.php
ND	Consumer Advocate	Consumer Protection & Antitrust Division	Parrell Grossman 2008	1050 E Interstate Avenue Suite 200 Bismarck ND 58503-5574 ndag@nd.gov	Legislature	Attorney General					X	X	X			X	CPAT 07164.001 http://www.ag.nd.gov/CPAT/CPAT.htm
NH	Ombudsman	Office of the Ombudsman	Don Rabun	129 Pleasant Street Concord, NH 03301 (800) 852-3345, ext. 6941	Legislature	Department of Health and Human Services					X				X	X	Administrative Procedure Act (RSA 541-A) http://www.dhhs.state.nh.us/DHHS/OMBUDSMAN/default.htm
NJ	Public Advocate	Department of the Public Advocate 2005															On June 29, 2010, Governor Chris Christie signed P.L. 2010, Chapter 34, which officially abolished the Department of the Public Advocate http://www.state.nj.us/publicadvocate/
	Consumer Advocate	Division of Rate Counsel	Stefanie A. Brand 2007	31 Clinton St. Newark, N.J. 07101 njratepayer@rpa.state.nj.us	Parent Agency	Department of the Public Advocate		X	X	X	X					X	Chapter 155 C.52:27EE-1 et seq (2005) http://www.state.nj.us/rpa/
	Ombudsman	Office of the Insurance Claims Ombudsman 1998		20 West State Street Trenton NJ 08625 ombudsman@dobi.state.nj.us	Legislature	Insurance Department						X	X				New Jersey Insurance Code 17:29A-46.8 http://www.nj.gov/dobi/ombuds.htm
NM	Consumer Advocate	Consumer Protection Division	Gary King 2006	408 Galisteo Street Villagra Building Santa Fe NM 87501 (505) 827-6000	Legislature	Attorney General		X	X		X					X	Sections 8-5-1 through 8-5-15 NMSA 1978 http://www.nmag.gov/office/Divisions/CP/Default.aspx

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NM	Consumer Advocate	Consumer Relations Division	John Franchini 2010	PO Box 1269 Santa Fe NM 87504 crd_complaints@state.nm.us	Governor	Insurance Department					X	X	X		NM Statute 8-8-10 http://www.nmprc.state.nm.us/crd.htm	
NV	Ombudsman	Aging and Disability Services 1971	Carol Sala	3416 Goni Road Suite D-132 Carson City, NV 89706 adsd@adsd.nv.gov	Legislature	Department of Health and Human Services		X		X			X		NV Code Chapter 427A http://www.nvaging.net/	
	Consumer Advocate	Consumer Protection Division 1973	Catherine Cortez Masto 2007	100 North Carson Street Carson City NV 89701 BCPINFO@ag.state.nv.us	Attorney General	Attorney General				X				X	NRS 598A.010, et seq. http://ag.state.nv.us/main.htm	
NY	Consumer Advocate	Consumer Protection Board 1970	Mindy A. Bockstein	1740 Broadway 15th Fl New York NY 10019 webmaster@consumer.state.ny.us	Legislature	Governor		X		X				X	Executive Law Sections 552 and 553 http://www.consumer.state.ny.us/default.htm	
	Ombudsman	Office of Long Term Care Ombudsman	Mark Miller	7551 Court Street Elizabethtown, NY 12932 mark.miller@ofa.state.ny.us	Legislature	Governor		X		X			X		NY Executive Law 544 http://www.ltombudsman.ny.gov/index.cfm	
OH	Ombudsman	Department of Insurance Regulatory 2008	Marlene Moore 2009	50 W Town St 3rd Fl Suite 300 Columbus OH 43215 ombudsman@ins.state.oh.us	Governor	Insurance Department				X	X	X			Executive Order 2008-04S http://www.insurance.ohio.gov/aboutodi/Pages/Ombudsman.aspx	
OK	Consumer Advocate	Office of Client Advocacy 1983	Diana L. Smith 2009	210 NE 38th Terr Ste 1 Oklahoma City OK 73105 DianaL.Smith@OKDHS.org	Attorney General	Department of Human Services				X				X	OAC 317 and 340:2-3-1 - 340:2-3-75 http://www.okdhs.org/divisions/offices/oca/ombud/	
OR	Ombudsman	Long Term Care Ombudsman	Ann Fade	3855 Wolverine NE, Suite 6, Salem, OR 97305 ann.fade@state.or.us	Governor	Independent		X		X			X		ORS 441.100 to 441.153 http://www.oregon.gov/LTCO/index.shtml	
PA	Consumer Advocate	Bureau of Consumer Protection	Tom Corbett 2005	16th Floor Strawberry Square Harrisburg PA 17120 info@attorneygeneral.gov	Legislature	Attorney General		X	X		X		X		Act 68, the Quality Health Care Accountability Protection Act (1999) http://www.attorneygeneral.gov/consumers.aspx?id=395	
PR	Ombudsman	Office of the Ombudsman 1977	Iris Miriam Ruiz Class	Minillas Station PO BOX 41088 San Juan, PR 00940-1088 (787) 724-7373	Unknown	Unknown								X	Protection Order 1751, 361, 966, 1991, 1992 http://www.ombudsmanpr.com/	

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RI	Consumer Advocate	Office of Health Care Advocate 1999	Genevieve Martin	150 South Main Street Providence RI 02903 (401) 274-4400 ext 2300	Legislature	Attorney General		X	X		X		X			Title 42 Chapter 42-9.1 http://www.riag.state.ri.us/civilcriminal/insurance.php
SC	Consumer Advocate	Department of Consumer Affairs 1975	Brandolyn Thomas Pinkston 2010	3600 Forest Dr 3rd Fl Columbia SC 29250 bpinkston@sccoconsumer.gov	Legislature	Independent	X	X	X	X	X	X	X		X	Established by the S.C. Consumer Protection Code of 1975 http://www.sccoconsumer.gov/
SD	Ombudsman	Adult Services Ombudsman Program	Jeff Askew	700 Governors Dr Pierre SD 57501 ASA@state.sd.us	Legislature	Health and Human Services			X		X			X		Chapter 44:04:17 http://dss.sd.gov/elderlyservices/services/ombudsman.asp
TN	Ombudsman	Adult LTC Ombudsman Program	Jerry Blasingame	500 Deaderick St Suite 825 Nashville, Tenn. 37243-0860 jerry.blasingame@state.tn.us	Legislature	Commission on Aging and Disability			X		X			X		Chapter 9 http://www.tn.gov/comaging/ombudsman.html
TX	Consumer Advocate	Office of the Public Insurance Counsel 2005	Deeia Beck 2008	333 Guadalupe Suite 3-120 Austin TX 78701 dbeck@opic.state.tx.us	Legislature	Independent	X		X	X	X	X	X			Texas Insurance Code Title 5. Subtitle A. Chapter 501 http://www.opic.state.tx.us/
UT	Ombudsman	Office of the Property Rights Ombudsman	Brent N. Bateman	P.O. Box 146702 Salt Lake City, UT 84114-6702 propertyrights@utah.gov	Legislature	Department of Commerce					X	X				Title 13 -- Chapter 43 http://propertyrights.utah.gov/index.html
	Ombudsman	Division of Aging	Sharon Cameron	2001 South State St S1500, Salt Lake City, Utah 84190-2300 dirdhs@utah.gov	Legislature	Department of Health and Human Services			X		X			X		Admin Code R510-200 http://www.hsdaas.utah.gov/ombudsman/index.html
VA	Ombudsman	Office of the Managed Care Ombudsman 1999	Alfred W. Gross 1996	P.O. Box 1157 Richmond VA 23218 ombudsman@scc.virginia.gov	Legislature	Insurance Department					X		X			§38.2-5904 Code of Virginia http://www.scc.virginia.gov/division/boi/webpages/boiombudman.asp
VT	Ombudsman	Long Term Care Ombudsman 1968	Jackie Majoros	264 North Winooski Ave Burlington VT 05402 (802) 863-5620	Legislature	Legal Aid			X		X			X		Title 8 Chapter 107 § 4089w http://www.vtlegalaid.org/vermont-long-term-care-ombudsman/
	Ombudsman	Office of the Healthcare Ombudsman 1968	Trinka Kerr	264 North Winooski Ave Burlington VT 05402 tkerr@vtlegalaid.org	Legislature	Legal Aid			X		X		X			Title 8 Chapter 107 § 4089w http://www.vtlegalaid.org/office-of-health-care-ombudsman/

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WA	Ombudsman	Long Term Care Ombudsman	Mary Fogh	1501 N 45th St Seattle, WA 98103-6708 maryf@solid-ground.org	Legislature	Independent			X		X			X		WAC 365-18-010 http://www.ltcop.org/
WI	Ombudsman	Long Term Care Ombudsman	Jane Raymond	1402 Pankratz Street, Suite 111 Madison, WI 53704-4001 boaltc@ltc.state.wi.us	Legislature	Division of Health Services			X		X			X		Act 28, http://www.dhs.wisconsin.gov/aging/boaltc/ltcombud.htm
WV	Ombudsman	Long-Term Care Ombudsman Program	Suzanne Messenger, ESQ.	1900 Kanawha Blvd. East Charleston, WV 25305 suzanne.e.messenger@wv.gov	Legislature	Department of Human Services			X		X			X		CHAPTER 16. PUBLIC HEALTH. ARTICLE 5L. LONG-TERM CARE OMBUDSMAN PROGRAM. §16-5L-1 - §16-5L-22 http://www.wseniorservices.gov/StayingSafe/LongTermCareOmbudsmanProgram/tabid/81/Default.aspx
	Ombudsman	Office of Ombudsman for Behavioral Health	David G. Sundeck	State Capitol Complex Building 6, Room 850 Charleston, WV 25305 David.G.Sundeck@wv.gov	Legislature	Independent					X				X	[Mental Health Advocate] W.Va. Code §27-3-1 http://www.wvdhhr.org/bhbf/ombudsman.asp
WY	Ombudsman	Long Term Care Program 1975	Jamie Lookingbill	106 West Adams Avenue P.O. Box BD Riverton, WY 82501 jamiel@wyoming.com	Legislature	Independent	X				X			X		Arbitration Act of 2009 (S. 512/H.R. 1237) http://www.wyoming seniors.com/services/long-term-care-ombudsman