

# NAIC Staff Support Directory

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NAIC Contracts  
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NAIC/NASAA Enforcement Coordination (D)  
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NAIC Internal Legal Issues (Corporate)  
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-NAIC China Insurance Working Group  
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Market Conduct Regulation  
Medical Malpractice  
Mergers & Acquisition  
Model Audit Rule  
Producer Licensing  
Rate and Form Regulation  
Receiverships  
Regulatory Information Sharing  
Reinsurance  
Speed to Market  
Surplus Lines  
Terrorism Risk Insurance

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# NAIC Staff Support Directory

## *Government Relations Office*

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International Association of Insurance Supervisors (IAIS)

International Insurance Relations (G) Committee:

-International Regulatory Cooperation (G) Working Group

-NAFTA (G) Working Group

International Technical Assistance:

-NAIC China Insurance (G) Working Group

-U.S. Agency for International Development (USAID)

-Memoranda of Understanding (MOUs) on Regulatory Cooperation

-U.S. Department of Commerce, Commercial Law

Development Program

-International Trade Issues

NAFTA Financial Services Committee

Organization for Economic Cooperation and Development (OECD)

U.S.-China Strategic Economic Dialogue: Joint Insurance Working Group

U.S.-India Financial and Economic Forum

U.S.-Switzerland Insurance Regulatory Dialogue

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CMS Issues

Long Term Care Insurance

Long Term Care Partnerships

Medicare Advantage (Medicare Managed Care)

Medicare Supplement Insurance (Medigap)

Medicare Prescription Drug Plans

Senior Issues (B) Task Force

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Financial Stability Board (FSB)

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Joint Forum

Organization for Economic Cooperation and Development (OECD)

U.S.-EU Financial Markets Regulatory Dialogue: Insurance Regulatory Dialogue

# NAIC Staff Support Directory

## *Government Relations Office*

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Health Care Tax Credit  
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Interstate Insurance Product Regulation Commission Liaison  
Federal Priority Statute  
Financial Literacy  
Hybrid Securities  
Liaison wth State Officials  
Life Insurance and Annuities Tax Issues  
Military Life  
NGA, NCSL, NCOIL, CSG Liaison  
Principles-Based Reserving and Regulation  
Title Insurance  
Viatical/Life Settlement  
Workers' Compensation  
NAIC/Legislative Liaison Committee

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# NAIC Staff Support Directory

## Information Systems

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Application Development  
Enterprise Application Architecture  
I-SITE  
Information Systems Task Force  
Information Systems Strategic Planning  
National Portal  
Technical Consulting Working Group (TCWG)  
Technology Customer Support and Services  
State Producer Licensing Reengineering (SPLR)

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- Exam Tracking System (ETS)
- Regulatory Information Retrieval System (RIRS)
- Relationships Database (REL)
- Special Activities Database (SAD)

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## *Information Systems*

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IS Quality Assurance Testing & Source Code  
Management  
Market Regulation Data Administration  
Security Administration & PCI Compliance  
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## Information Systems

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Claim Net (CN)

Ecommerce

-Electronic Checking (Ocheque)

-Common Electronic Commerce Initiative  
(CECI)

-Online Credit Process (OCP)

Financial Database Repository (FDR)

PDF Secure

Market Information Systems

-Complaint Database System (CDS)

-Consumer Information Source (CIS)

-Exam Tracking System (ETS)

-I-SITE PDB Reports

-Market Analysis Profile Reports

-Market Analysis Reporting System (MARS)

-Market Analyst Prioritization Tool (MAPT)

-Market Error Analysis Tool

-Market Initiative Tracking System (MITS)

-Market State Audit System (MSAS)

-Market Utility Reports

-Military Sales Online Reporting System  
(MSOR)

-Online Fraud Report System (OFRS)

-Permitted Practices for Accounting (PPA)

-Regulatory Information Retrieval Systems  
(RIRS)

-Special Activities Database (SAD)

-Transaction Utility (TU)

Personal Information Capture System (PICS)

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Source Code Management

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# NAIC Staff Support Directory

## *Information Systems*

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- System User ID Admin. for external users

#### Security Administration and Analysis

- Auditing

- Business Continuation Planning

- Employee Internet Activity Monitoring & Reporting

- Log Capture and Analysis

- Payment Card Industry (PCI) Compliance

- Security Design Reviews

- Security Standards for Application Development & Testing

- Security Vendor Assessments

- User Administration (LDAP/Oracle Accounts (IDs) & Roles)

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Financial I-SITE Applications

Financial MAP Reports

Form A Database

Global Receivership Information Database (GRID)

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Uniform Certificate of Authority (UCAA) Application

Uniform Receivership Internet Template

# NAIC Staff Support Directory

## *Information Systems*

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Financial Data Repository (FDR) Legacy Data to PeopleSoft Support  
Financial Data Repository (FDR) Systems Liaison  
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# NAIC Staff Support Directory

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PRISM - Publications Resources Insurance Data and  
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## *Insurance Products and Services*

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State and Industry SERFF Licensing  
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SERFF and OPTins Marketing  
State and Industry SERFF Implementation  
State and Industry OPTins Implementation  
SERFF Product Coding Matrices  
Implementation  
SERFF Uniform Transmittal Document  
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# NAIC Staff Support Directory

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## *Insurance Products and Services*

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## *Insurance Products and Services*

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Consumer Information Source  
Consumer Participation Board of Trustees  
Credit Insurance Issues  
Credit Scores  
GAO Market Issues  
Home Service Issues  
Insurance Availability and Affordability  
Interstate Collaborative Efforts  
Market Conduct Annual Statement  
Market Conduct Examinations  
Market Regulation & Consumer Affairs (D)  
Committee  
Market Regulation Education Programs  
Market Regulatory Issues  
Marketing of Insurance on the Internet  
Military Sales (EX) Working Group  
NAIC/Consumer Liaison Committee  
NCOIL Issues  
Producer Licensing (EX) Task Force  
Producer Licensing Issues

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Consumer Information Source (CIS)  
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Funded Consumer Representative Program  
Market Regulation Handbook  
Market Conduct Examinations (D) Working Group  
Military Sales (EX) Working Group  
NAIC/Consumer Liaison Committee  
Producer Licensing (D) Working Group  
-Producer Uniformity  
-Continuing Education  
-Surplus Lines  
-Independent Adjuster  
Producer Licensing Issues  
State Consumer Advocacy Forum  
State (Producer) Licensing Handbook

# NAIC Staff Support Directory

## *Market Regulation*

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## *Market Regulation*

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Interstate Collaborative Actions  
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Market Analysis Education and Training  
Market Regulation Handbook  
Market Actions (D) Working Group (MAWG)  
Market Analysis Procedures (D) Working Group  
Market Analysis Review System (MARS)  
Market Conduct Annual Statement (MCAS)  
Market Conduct Examinations  
Market Initiatives Tracking System (MITS)  
Market Information Systems  
-Complaint Database (CDS)  
-Examination Tracking System (ETS)  
-Regulatory Information Retrieval System (RIRS)  
Market Analysis Bulletin Board  
Market Regulation Accreditation  
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Market Systems Participation Report  
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Market Analysis  
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Producer Licensing (D) Working Group  
-Producer Uniformity  
-Continuing Education  
-Surplus Lines  
-Independent Adjuster  
State (Producer) Licensing Handbook

# NAIC Staff Support Directory

## Member Services

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Commissioners' Roundtable  
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# NAIC Staff Support Directory

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International Solvency Issues  
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Loss Cost - P&C  
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Casualty Actuarial & Statistical (C) Task Force  
Catastrophe Modeling  
Competition Database Report  
Economic and Econometric Analyses  
Federal Data Requests  
Insurance Availability & Affordability  
Market Share Reports  
Medical Malpractice  
Monitoring Competition/Regulator and Industry  
Economics  
Natural Disasters  
Property & Casualty Issues  
Risk Based Capital Report  
Statistical Compilations  
Statistical (C) Subgroup  
Statistical Information Issues & Requests

# NAIC Staff Support Directory

## *Actuarial & Statistical Services*

---

### **BOB CARD**

Senior Regulatory Analyst

IAIABC Activities  
Large Deductibles  
Large Deductible Study Implementation Working Group  
Loss Costs  
NAIC/IAIABC Joint (C) Working Group  
Product Filing Review (EX) Handbook Subgroup  
Professional Employer Organizations Model Law  
(C) Working Group  
Rate and Form Regulation  
Settlement Review (C) Working Group  
Workers' Compensation (C) Task Force  
Workers' Compensation Insurance Issues  
Product Approval

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Long-Term Care Issues  
Profitability Report

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# NAIC Staff Support Directory

## *Actuarial & Statistical Services*

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Accident and Health Working Group  
Actuarial Technology  
Disability  
Long-Term Care Nonforfeiture Benefits  
Major Medical  
Medicare Supplement  
Other Health Products  
Rating or Reserving Issues for Accident & Health  
Insurance (Including Medicare Supplement and  
Long-Term Care, Health Maintenance  
Organizations)  
Reinsurance  
Small Group  
Actuarial Guidelines  
Actuarial Opinions  
Annuities  
C-3 Phase II and III  
Credibility  
Demographics  
Economic Scenarios  
Financial Reporting  
Group Life  
International Issues  
Investments  
Life and Health Actuarial Task Force  
Long Term Care  
Mortality Tables  
Principles-Based Systems  
Professionalism  
Secondary Guarantees  
Small Companies  
Valuation of Life Reserves  
Variable Products

### **STEVE KINCAID**

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Internet/Intranet Research Department  
Applications  
Long Term Care Report  
Medicare Supplement report  
Research Statistical Applications/Financial  
Applications  
Research Statistical Compilations

# NAIC Staff Support Directory

## *Actuarial & Statistical Services*

---

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Climate Change and Global Warming Task Force  
Consumer Guides (C) Working Group  
Earthquake (C) Study Group  
Federal Data Requests (GAO, Treasury)  
Financial Data Requests  
Implementation (C) Working Group  
Investment Reports  
International Data Requests  
Large Deductible Study  
Long Term Care Report  
Market Share Reports-Life and Health, Property  
and Casualty  
Pay As You Drive  
Profitability Report  
Statistical Compilations-Life, Accident and Health  
Title Insurance Issues (C) Working Group  
Workers' Compensation (C) Task Force

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Ad Hoc queries  
Multi-State Request Surveys  
Catastrophe Insurance (C) Working Group  
Catastrophe Reserve (C) Working Group  
Climate Change and Global Warming (EX) Task  
Force  
Credit Insurance Reports  
Crop Insurance (C) Working Group  
Cyber Security Liability  
Earthquake (C) Study Group  
Insurance Department Resource Report (IDRR)  
Publications Liaison  
Research Website  
Statistical Compilations - Health

# NAIC Staff Support Directory

## *Actuarial & Statistical Services*

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Catastrophe Insurance (C) Working Group  
Catastrophe Reserve (C) Working Group  
Chinese Drywall  
Homeowners Report  
Market Share Report - Property and Casualty  
Medicare Supplement Report  
Model Law (C) Working Group  
NAIC/IAIABC Joint (C) Working Group  
Professional Employee Organization  
Special Data Calls - Website  
Statistical (C) Subgroup  
Statistical Compilations- Property and Casualty  
Workers' Compensation (C) Task Force

# NAIC Staff Support Directory

## *Securities Valuation Office*

---

### **CHRIS EVANGEL**

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Securities Valuation Office (EX1) Subgroup  
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Securities Valuation Office Operations/Administration  
Senior Chair Securities Valuation Office Credit  
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# NAIC Staff Support Directory

## *Securities Valuation Office*

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# NAIC Staff Support Directory

## *Securities Valuation Office*

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# NAIC Staff Support Directory

## Technical Services

---

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Network Area Storage (NAS)  
Storage Area Network (SAN)  
Web Services/Servers (SunOne, IIS)

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SERFF/SBS Architecture

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Device and Application Logs  
Firewall  
Internal Connectivity  
Internal Network  
Security Infrastructure (e.g., IDS, Syslog, etc.)  
Streaming Video  
Telecommunications between Business Partners, Industry,  
States and the NAIC  
Telecommuter Support  
Virtual Private Network Connections  
Voice Over IP (telephones)  
Wireless Connectivity (laptop air cards)  
Workgroup Recovery

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# NAIC Staff Support Directory

## *Technical Services*

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PeopleSoft Management (e.g. Budget, Expense Module,  
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-Novell Disk space  
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List Serve (Lyris)  
Microsoft Server 2003/2008  
National Meeting Network  
Virus Protection

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# NAIC Staff Support Directory

## *Technical Services*

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Issues

Package Software, including PeopleSoft (e.g.,  
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PeopleSoft Management

Software Pushes/Updates

Supported Software

Technical PC Software and Hardware

# NAIC Staff Support Directory

## *National Insurance Producer Registry*

---

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National Producer Number (NPN)  
NIPR Gateway Transactions (PIN)  
Producer Database (PDB)  
Responsible for Loading Data  
State Process  
Electronic Processing & Front End Application  
Support for:  
Address Change Request (ACR)  
Appointments and Terminations  
Non-Resident Licensing (NRL) and Renewals  
Producer Database (PDB)  
I-Site and NIPR Producer Reports  
Appointment Renewals  
Resident Licensing and Renewals

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# NAIC Staff Support Directory

## *National Insurance Producer Registry*

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### **KINGSTON KOSER**

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Industry Marketing Activities  
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Billing  
National Insurance Producer Registry (NIPR)  
Customer Service  
National Insurance Producer Registry (NIPR)  
State Support  
National Insurance Producer Registry (NIPR)  
Business Analysis  
Production Support

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# NAIC Staff Support Directory

## *National Insurance Producer Registry*

---

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### **LAURIE WOLF**

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National Insurance Producer Registry (NIPR)  
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# NAIC Staff Support Directory

## *Interstate Insurance Product Regulation*

---

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# NAIC Staff Support Directory

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ClaimNet  
Disaster Reporting (E) Working Group  
Examination Oversight (E) Task Force  
Federal and State Regulators Data Request  
Financial I-SITE Applications/My.NAIC.ORG  
IRIS System  
I-SITE Business User Questions  
Financial Analysis (E) Working Group  
Global Receivership Information Database -  
GRID  
Group Solvency Issues (EX) Working Group  
Lead State Report Questions  
Life/Health/Fraternal Solvency Monitoring  
Questions  
MultiState Surplus Lines Premium Tax Working  
Group  
Property/Casualty or Title Solvency Monitoring  
Questions  
Quarterly Listing of Alien Insurers  
RRG Solvency Monitoring Questions  
Receivership Questions  
Receivership and Insolvency (E) Task Force  
Receivership Technology and Administration (E)  
Working Group  
Restructuring Mechanisms for Troubled  
Companies (E) Subgroup  
Surplus Lines (C) Task Force  
Surplus Lines Financial Analysis (C) Working  
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Global Receivership Information Database (GRID)

# NAIC Staff Support Directory

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Financial Analysis – I-SITE Applications  
Financial Analysis (E) Working Group  
Financial Analysis Handbook (E) Working Group  
Financial Analysis Research & Development (E)  
Working Group  
IRIS System  
Lead State Report Questions  
My.NAIC.org  
Property/Casualty/Title Solvency Monitoring Questions  
RRG Solvency Monitoring Questions

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Financial Analysis Handbook (E) Working Group  
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MultiState Surplus Lines Premium Tax (C) Working Group  
Quarterly Listing of Alien Insurers  
Surplus Lines (C) Task Force  
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# NAIC Staff Support Directory

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Chinese Drywall  
Climate Change and Global Warming Issues  
Commercial Lines Issues  
Cyber Security Liability  
Disaster Response Plan  
Economic Analysis  
Economic Studies  
Financial Market Analysis  
Homeowner's Insurance  
Insurance Availability and Affordability  
Loss Costs  
Pay As You Drive  
Property & Casualty Insurance (C) Committee  
Property & Casualty Insurance Issues  
Property Insurance  
Rate and Form Regulation  
Terrorism Insurance Implementation Issues  
Terrorism/War Reinsurance Coverage Issues  
Title Insurance  
Medical Malpractice  
Product Approval  
Risk Retention Issues  
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Crop Insurance (C) Working Group  
Medical Malpractice  
Operational Efficiencies (EX) Working Group  
Property and Casualty Insurance (C) Committee  
Rate and Form Filing & Product Approval  
Speed to Market (EX) Task Force  
Statistical Information Issues  
Terrorism Insurance (C) Working Group  
Title Insurance Issues Working Group  
Consumer Guides Working Group

# NAIC Staff Support Directory

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