

# Market Conduct Annual Statement Scorecard Report for Data Year 2014

## Homeowners - Overall Industry Statistics for Delaware

**Ratio 1: Claims closed without payment to the total claims closed.** **State Ratio: 26.70 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	5	14	15	27	5	2	0	1	0	0	0

**Ratio 2: Percentage of claims unprocessed at end of period.** **State Ratio: 7.98 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
7	45	13	4	0	0	0	0	0	0	0	0

**Ratio 3: Percentage of claims paid beyond 60 days.** **State Ratio: 25.50 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
2	9	21	13	13	8	2	0	1	0	0	0

**Ratio 4: Non-renewals to policies in force.** **State Ratio: 0.88 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
11	57	1	0	0	0	0	0	1	0	0	1

**Ratio 5: Cancellations over 60 days to policies in force.** **State Ratio: 0.38 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
17	54	0	0	0	0	0	0	0	0	0	0

**Ratio 6: Cancellations under 60 days to new policies issued.** **State Ratio: 1.61 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
21	36	2	1	2	0	0	0	0	0	0	0

**Ratio 7: Suits opened during the period to claims closed without payment.** **State Ratio: 0.97 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
51	16	2	0	0	0	0	0	0	0	0	0

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