

# Market Conduct Annual Statement Scorecard Report for Data Year 2014

## Private Passenger Auto - Overall Industry Statistics for Hawaii

**Ratio 1: Claims closed without payment to the total claims closed.** **State Ratio: 36.53 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 2  | 0      | 3       | 9       | 14      | 10      | 1       | 0       | 0       | 0       | 0        | 0     |

**Ratio 2: Percentage of claims unprocessed at end of period.** **State Ratio: 14.38 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 2  | 6      | 21      | 7       | 3       | 0       | 0       | 0       | 0       | 0       | 0        | 0     |

**Ratio 3: Percentage of claims paid beyond 60 days.** **State Ratio: 26.65 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 2  | 0      | 2       | 17      | 11      | 2       | 4       | 1       | 0       | 0       | 0        | 0     |

**Ratio 4: Non-renewals to policies in force.** **State Ratio: 0.52 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 11 | 28     | 0       | 0       | 0       | 0       | 0       | 0       | 0       | 0       | 0        | 0     |

**Ratio 5: Cancellations over 60 days to policies in force.** **State Ratio: 0.27 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 16 | 23     | 0       | 0       | 0       | 0       | 0       | 0       | 0       | 0       | 0        | 0     |

**Ratio 6: Cancellations under 60 days to new policies issued.** **State Ratio: 2.42 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 13 | 18     | 1       | 0       | 1       | 0       | 0       | 0       | 0       | 0       | 0        | 2     |

**Ratio 7: Suits opened during the period to claims closed without payment.** **State Ratio: 0.78 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 13 | 24     | 0       | 0       | 0       | 0       | 0       | 0       | 0       | 0       | 0        | 0     |

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