

# Market Conduct Annual Statement Scorecard Report for Data Year 2014

## Private Passenger Auto - Overall Industry Statistics for Massachusetts

**Ratio 1: Claims closed without payment to the total claims closed.** **State Ratio: 21.91 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	2	13	20	4	1	0	0	0	0	0	0

**Ratio 2: Percentage of claims unprocessed at end of period.** **State Ratio: 15.30 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	9	25	5	1	0	0	0	0	0	0	0

**Ratio 3: Percentage of claims paid beyond 60 days.** **State Ratio: 23.03 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	0	16	18	5	0	0	1	0	0	0	0

**Ratio 4: Non-renewals to policies in force.** **State Ratio: 1.36 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
7	33	0	1	1	0	0	0	0	0	0	0

**Ratio 5: Cancellations over 60 days to policies in force.** **State Ratio: 0.17 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
10	32	0	0	0	0	0	0	0	0	0	0

**Ratio 6: Cancellations under 60 days to new policies issued.** **State Ratio: 0.31 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
10	30	0	1	0	0	0	0	0	0	0	0

**Ratio 7: Suits opened during the period to claims closed without payment.** **State Ratio: 2.79 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
4	33	2	0	0	0	0	0	1	0	0	0

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