

Market Conduct Annual Statement Scorecard Report for Data Year 2015

Homeowners - Overall Industry Statistics for Hawaii

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 30.29 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	1	2	15	14	3	2	0	0	0	0	0

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 14.96 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
4	9	15	8	0	0	1	0	1	0	0	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 29.51 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
2	1	4	11	11	2	4	1	1	0	1	0

Ratio 4: Non-renewals to policies in force. **State Ratio: 0.21 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
11	30	0	0	0	0	0	0	0	0	0	0

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.28 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
21	20	0	0	0	0	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 3.28 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
18	19	0	1	0	0	0	1	0	0	0	1

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 0.91 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
20	16	1	0	0	0	0	0	0	0	0	0

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