

# Market Conduct Annual Statement Scorecard Report for Data Year 2016

## Private Passenger Auto - Overall Industry Statistics for Arizona

**Ratio 1: Claims closed without payment to the total claims closed.** **State Ratio: 23.10 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
4	20	61	47	27	8	3	3	0	0	2	0

**Ratio 2: Percentage of claims unprocessed at end of period.** **State Ratio: 10.87 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
7	78	67	19	1	1	0	0	1	0	1	0

**Ratio 3: Percentage of claims paid beyond 60 days.** **State Ratio: 14.12 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
3	21	75	44	9	10	5	3	1	1	1	0

**Ratio 4: Non-renewals to policies in force.** **State Ratio: 0.13 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
50	123	1	1	0	0	0	0	0	0	0	0

**Ratio 5: Cancellations over 60 days to policies in force.** **State Ratio: 0.23 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
66	106	0	2	1	0	0	0	0	0	0	0

**Ratio 6: Cancellations under 60 days to new policies issued.** **State Ratio: 1.85 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
31	102	2	1	0	0	0	0	0	1	0	1

**Ratio 7: Suits opened during the period to claims closed without payment.** **State Ratio: 1.87 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
55	104	9	1	1	1	0	0	0	0	0	0

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