

Market Conduct Annual Statement Scorecard Report for Data Year 2016

Private Passenger Auto - Overall Industry Statistics for Hawaii

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 35.65 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 1 | 0 | 1 | 7 | 21 | 11 | 3 | 0 | 0 | 0 | 0 | 0 |

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 14.63 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 0 | 6 | 30 | 5 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 25.53 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 0 | 0 | 6 | 13 | 13 | 6 | 3 | 2 | 1 | 0 | 0 | 0 |

Ratio 4: Non-renewals to policies in force. **State Ratio: 0.61 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 11 | 32 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.32 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 19 | 26 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 2.13 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 14 | 22 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 0.65 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 20 | 23 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

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