

Date: 11/22/16

2016 Fall National Meeting  
Miami, Florida

**NAIC/CONSUMER LIAISON COMMITTEE**

**Monday, December 12, 2016**

**10:30 a.m. – 12:00 p.m.**

**Fontainebleau Miami—Fontaine—Lobby Level**

**ROLL CALL**

Monica J. Lindeen, Chair	Montana	John M. Huff	Missouri
Ken Selzer, Vice Chair	Kansas	Bruce R. Ramage	Nebraska
Jim L. Ridling	Alabama	Barbara D. Richardson	Nevada
Lori K. Wing-Heier	Alaska	John G. Franchini	New Mexico
Dave Jones	California	Wayne Goodwin	North Carolina
Marguerite Salazar	Colorado	Mary Taylor	Ohio
Katharine L. Wade	Connecticut	John D. Doak	Oklahoma
Karen Weldin Stewart	Delaware	Laura N. Cali	Oregon
Stephen C. Taylor	District of Columbia	Raymond G. Farmer	South Carolina
Anne Melissa Dowling	Illinois	David Mattax	Texas
Stephen W. Robertson	Indiana	Todd E. Kiser	Utah
Al Redmer Jr.	Maryland	Jacqueline K. Cunningham	Virginia
Patrick M. McPharlin	Michigan	Mike Kreidler	Washington
Mike Rothman	Minnesota	Michael D. Riley	West Virginia
Mike Chaney	Mississippi	Ted Nickel	Wisconsin

**2016 NAIC Consumer Liaison Representatives**

Elizabeth Abbott	State of California, Office of the Patient Advocate	Peter Kochenburger	University of Connecticut School of Law
Bailey Acevedo	Community Service Society of New York	Sonja L. Larkin-Thorne	Consumer Advocate
Amy Bach	United Policyholders	Angela Lello	Autism Speaks
Birny Birnbaum	Center for Economic Justice	Sarah Lueck	Center on Budget and Policy Priorities
Brendan M. Bridgeland	Center for Insurance Research	Annalise Mannix	Fair Insurance Rates in Monroe
Bonnie Burns	California Health Advocates	Claire McAndrew	Families USA
Brenda J. Cude	University of Georgia	Lincoln Nehring	Voices for Utah Children
Deborah Darcy	American Kidney Fund	Jesse O'Brien	Oregon State Public Interest Research Group (OSPIRG)
Howard Goldblatt	Coalition Against Insurance Fraud	Cary Sennett	Asthma and Allergy Foundation of America
India R. Hayes Larrier	New Jersey Citizen Action	Pam Silberman	NC Get Covered/Care Share Health Alliance
Marguerite Herman	Consumer Advocates: Project Healthcare	Andrew Sperling	National Alliance on Mental Illness
Anna Howard	American Cancer Society Cancer Action Network	JoAnn Volk	Georgetown University Health Policy Institute
Elizabeth Imholz	Consumers Union	Jackson Williams	Dialysis Patient Citizens
Timothy Stoltzfus Jost	Virginia Organizing	Silvia Yee	Disability Rights Education & Defense Fund
Debra Judy	Colorado Consumer Health Initiative	Cindy Zeldin	Georgians for a Healthy Future
Amy Killelea	National Alliance of State and Territorial AIDS Directors		
Karrol Kitt	The University of Texas at Austin		

## AGENDA

1. Roll Call—*Commissioner Monica J. Lindeen (MT)*
2. Consider Adoption of its Summer National Meeting Minutes  
—*Commissioner Monica J. Lindeen (MT)* *(see NAIC Proceedings – Summer 2016)*
3. Hear a Presentation on Looking Ahead on Health Care Reform:  
What Can Consumers, Insurers and States Expect from the Federal  
Government on Health Care Reform?  
—*Timothy Stoltzfus Jost (Virginia Organizing), Sarah Lueck (Center on  
Budget and Policy Priorities) and Claire McAndrew (Families USA)—30 minutes*
4. Hear a Presentation on Enforcing Mental Health Parity: State Regulators Have  
an Important Role to Play in Implementing and Ensuring Compliance with the  
Mental Health Parity and Addiction Equity Act (MHPAEA)  
—*Adrienne Ellis (Mental Health Association of Maryland) and Andrew Sperling  
(National Alliance on Mental Illness)—10 minutes*
5. Hear a Presentation on the NerdWallet Study on Consumer Usefulness of  
State Insurance Department Websites and NAIC Best Practices for Developing  
Consumer Information, Education and Disclosure  
—*Brenda J. Cude (University of Georgia)—5 minutes* Attachments One, Two, Three, Four, and Five
6. Hear a Presentation on a Discussion of NAIC Principles for NFIP Reauthorization  
—*Birny Birnbaum (Center for Economic Justice)—15 minutes*
7. Hear a Presentation on the Catastrophe Mitigation Credit Challenges for Insurers,  
Regulators and Insureds  
—*Amy Bach (United Policyholders) and Annalise Mannix  
(Fair Insurance Rates in Monroe County)—15 minutes*
8. Present the Excellence in Consumer Advocacy Award—*11:50 am*
9. Discuss Any Other Matters Brought Before the Consumer Liaison Committee—*Commissioner Monica J. Lindeen (MT)*
10. Adjournment

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