

## **RMBS Frequently Asked Questions**

### **Billing FAQs**

Q: When are invoice payments due?

A: Invoice payments were due December 18, 2009.

Q: How can I pay by credit card?

A: Please contact Darrell Thacker at 816-783-8085 or you may use your Account Manager ID and password to pay via credit card online. If you do not have an Account Manager ID and would like to receive one in order to make future NAIC invoice payments via credit card, please contact the RMBS Help Line at 816-783-8300.

Q: How can I pay by wire transfer?

A: Please contact Darrell Thacker at 816-783-8085.

Q: How do I receive a duplicate copy of my invoice?

A: Please contact Darrell Thacker at 816-783-8085.

### **Access FAQs:**

Q: When will the RMBS modeling results be available for download?

A: The initial RMBS file was posted on December 28, 2009. You must have paid the RMBS assessment and received an ID and password in order to access the file. An updated file will be posted on the morning of January 25, 2010, which will include any additional securities identified after the initial securities list was delivered to PIMCO in mid-November 2009.

Q: Once I have paid the RMBS assessment fee, how soon will I receive my ID and password?

A: Confirmation of invoice payments for the purpose of issuing IDs and passwords will be done daily. All ID and passwords have been issued for payments received in 2009. For any payments confirmed after January 1, user IDs and passwords will be distributed as quickly as possible.

Q: I'm a member of a group that has been invoiced. Can I receive an ID/PW even if my company has not been directly invoiced?

A: Yes, once the NAIC has verified that the group in its entirety has paid the invoice, you can receive an ID and password to receive access to the file.

Q: Will Third-Party Administrators be allowed access to the RMBS file?

A: Yes, once they have paid an access fee, signed a terms of use agreement, and provided a list of insurance company clients for whom they will use the RMBS information. Usage will be restricted to only those insurance company clients that have paid their RMBS assessment fees.

### **Technical Usage FAQs:**

Q: How do I use the RMBS modeling results for statutory financial statements and RBC?

A: Instructions for using the modeling results are posted on the RMBS Web site within the document titled "Interim Reporting Instructions for the Year Ending December 31, 2009."

Q: My company owns non-agency RMBS that are not in the December 28 file. Do I need to take any action or report that information to the NAIC?

A: Insurers were required to report these securities to the NAIC by December 31, 2009. If you were unable to report your missing RMBS and it is rated, please note that the modified FE rules apply. The same would be true for an unrated security; the filer can take a 5\* or 6\* or can file that security with the SVO.