Catastrophe Response:

- Wind & Hail Events
- Snow & Ice Storms
- Earthquakes
- Tornadoes
- Wildfires
- Floods
Post Disaster Response

- Media interviews
- Billboards in affected areas
- Newspaper/online ads
- Facebook
- Yard signs posted in disaster
- Partnership with NICB on Anti-Fraud billboards
- Created a wallet-sized Consumer Bill of Rights
- Use OID social media accounts to notify consumers of how we can help
- Implemented a data call for insurers to submit before and after major disasters
ATTENTION WILDFIRE VICTIMS

- Questions about a claim?
- Problems with your insurance company?
- Concerned about fraud?

The Oklahoma Insurance Department’s Consumer Assistance Team can help.

1.800.522.0071

PROTECTING OKLAHOMA

OKC Office:
Five Corporate Plaza
3625 NW 56th, Suite 100
Oklahoma City, OK 73112

Tulsa Office:
7645 E. 63rd St. Suite 102
Tulsa, OK 74133

oid.ok.gov facebook.com/oid411 on twitter: @oid411
Okla Insurance Dept. @oid411 · 6 Dec 2017
Oklahoma’s weather can wreak havoc on your company’s bottom line. But use these steps from @iior to create a disaster recovery plan to help you bounce back quicker. ow.ly/Z2Dy30gJ64V

Okla Insurance Dept. @oid411 · 6 Dec 2017
#Medicare beneficiaries, don’t miss a chance to save money in 2018! Compare your plan options before #OpenEnrollment is over in 2 days. Call 800-763-2828 for free, unbiased counseling.
Oklahoma’s weather can be unpredictable and dangerous. The time to prepare for a natural disaster is before the emergency strikes. Preparing properly is the key to saving lives, protecting your property and recovering quickly.

Here you can find tips and resources to prepare yourself and your family from the most common disasters and emergencies in our state. If you have questions about how the Oklahoma Insurance Department can help, call 800-522-0071.
OID’s Role

- Consumer Education and Resources
  - PSA
  - Monitoring Complaint Activity
  - EAGLE Mediation
THANK YOU

Insurance Commissioner John D. Doak

1-800-522-0071