

Health (2017)

INTERROGATORIES

		Response (Yes/No)	Comments
01	In-Exchange - Does the company have Individual Health insurance coverage other than transitional, grandfathered, multi-state, catastrophic, or student data to report? (Y/N)		--
02	In-Exchange - Does the company have Small Group Health insurance coverage other than transitional, grandfathered, or multi-state policies data to report? (Y/N)		--
03	In-Exchange - Does the company have Catastrophic data to report? (Y/N)		--
04	In-Exchange - Does the company have Multi-State (Individual) data to report? (Y/N)		--
05	In-Exchange - Does the company have Multi-State (Small Group) data to report? (Y/N)		--
06	In-Exchange - Number of small groups in-force at the end of the reporting period.	--	
07	In-Exchange - Does the company have an additional voluntary level of review for grievances? (Y/N)		--
08	In-Exchange Comments.	--	Comment (if necessary)
09	Out-of-Exchange - Does the company have Individual Health insurance coverage other than transitional, grandfathered, multi-state, catastrophic, or student data to report? (Y/N)		--
10	Out-of-Exchange - Does the company have Small Group Health insurance coverage other than transitional, grandfathered, or multi-state policies data to report? (Y/N)		--
11	Out-of-Exchange - Does the company have Grandfathered or Transitional plan data to report? (Y/N)		--
12	Out-of-Exchange - Does the company have Catastrophic data to report? (Y/N)		--
13	Out-of-Exchange - Does the company have Large Group comprehensive major medical and managed care (Minimum Essential Coverage policies) data to report? (Y/N)		--
14	Out-of-Exchange - Does the company have Student Coverage data to report? (Y/N)		--
15	Out-of-Exchange - Number of small groups in-force at the end of the reporting period.	--	
16	Out-of-Exchange - Number of large groups in-force at the end of the reporting period.	--	
17	Out-of-Exchange - Does the company have an additional voluntary level of review for grievances? (Y/N)		--
18	Out-of-Exchange Comments.	--	Comment (if necessary)

IN-EXCHANGE

		Individual Health insurance coverage other than transitional, grandfathered, multi-state, catastrophic or student					Small Group Health insurance coverage other than transitional, grandfathered, or multi-state policies					Catastrophic	Multi-State(Individual)					Multi-State (Small Group)				
		Bronze	Silver	Gold	Platinum	Total	Bronze	Silver	Gold	Platinum	Total		Bronze	Silver	Gold	Platinum	Total	Bronze	Silver	Gold	Platinum	Total
Policy Administration																						
19	Earned premiums for Reporting Year.																					
20	Number of new policies issued during the period.						--	--	--	--	--							--	--	--	--	--
21	Number of policies renewed during the period.						--	--	--	--	--							--	--	--	--	--
22	Member months for policies issued during the period.																					
23	Member months for policies renewed during the period.																					
24	Number of policy terminations and cancellations initiated by consumer.						--	--	--	--	--							--	--	--	--	--
25	Number of policy terminations and cancellations due to non-payment of premium.						--	--	--	--	--							--	--	--	--	--
26	Number of lives impacted on terminations and cancellations initiated by the policyholder.																					

		Individual Health insurance coverage other than transitional, grandfathered, multi-state, catastrophic or student					Small Group Health insurance coverage other than transitional, grandfathered, or multi-state policies					Catastrophic	Multi-State(Individual)					Multi-State (Small Group)				
		Bronze	Silver	Gold	Platinum	Total	Bronze	Silver	Gold	Platinum	Total		Bronze	Silver	Gold	Platinum	Total	Bronze	Silver	Gold	Platinum	Total
27	Number of lives impacted on policies terminated and cancelled due to non-payment.																					
28	Number of rescissions.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
29	Number of lives impacted by rescissions.																					
Prior Authorizations (Prospective Utilization Review Requests)																						
Excluding Pharmacy																						
30	Number of prior authorizations requested.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
31	Number of prior authorizations approved.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
32	Number of prior authorizations denied.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
Claims Administration (Excluding Pharmacy)																						
33	Number of claims received.																					
34	Number of claims submitted by network providers.																					
35	Number of claims submitted by out-of-network providers.																					
36	Number of claim denials for in-network claims.																					
37	In-network claims denied within 0-30 days.																					
38	In-network Claims denied within 31-60 days.																					
39	In-network Claims denied within 61-90 days.																					
40	In-network Claims denied beyond 90 days.																					
41	Number of claim denials for out-of-network claims.																					
42	Out-of-network claims denied within 0-30 days.																					
43	Out-of-network Claims denied within 31-60 days.																					
44	Out-of-network Claims denied within 61-90 days.																					
45	Out-of-network Claims denied beyond 90 days.																					
46	Number of paid claims for in-network services.																					
47	In-network claims paid within 0-30 days.																					
48	In-network claims paid within 31-60 days.																					
49	In-network claims paid within 61-90 days.																					
50	In-network claims paid beyond 90 days.																					
51	Number of paid claims for out-of-network services.																					
52	Out-of-network claims paid within 0-30 days.																					
53	Out-of-network claims paid within 31-60 days.																					
54	Out-of-network claims paid within 61-90 days.																					
55	Out-of-network claims paid beyond 90 days.																					
56	Claims Paid.																					
57	Insured/beneficiary co-payment responsibility.																					
58	Insured coinsurance responsibility.																					
59	Insured deductible responsibility.																					

		Individual Health insurance coverage other than transitional, grandfathered, multi-state, catastrophic or student					Small Group Health insurance coverage other than transitional, grandfathered, or multi-state policies					Catastrophic	Multi-State(Individual)					Multi-State (Small Group)				
		Bronze	Silver	Gold	Platinum	Total	Bronze	Silver	Gold	Platinum	Total		Bronze	Silver	Gold	Platinum	Total	Bronze	Silver	Gold	Platinum	Total
Claims Administration (Pharmacy Only)																						
60	Number of claims received.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
61	Number of claim denials for in-network claims.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
62	Number of claim denials for out-of-network claims.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
63	Number of paid claims for in-network services.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
64	Number of paid claims for out-of-network services.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
65	Claims Paid.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
66	Insured/beneficiary co-payment responsibility.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
67	Insured coinsurance responsibility.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
68	Insured deductible responsibility.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
Consumer Requested Internal Reviews (Grievances - Including Pharmacy)																						
69	Number of customer requests for internal reviews of grievances involving adverse determinations (Do not include additional voluntary levels of reviews.)																					
70	Number of adverse determinations upheld upon request for internal review (Do not include additional voluntary levels of reviews.)																					
71	Number of adverse determinations overturned upon request for internal review (Do not include additional voluntary levels of reviews.)																					
72	Number of customer requests for internal reviews of grievances not involving adverse determinations.																					
Consumer Requested External Reviews (Including Pharmacy)																						
73	Number of customer requested appeals on final adverse determinations to an external review organization.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
74	Number of final adverse determinations upheld upon request for external review.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	
75	Number of final adverse determinations overturned upon request for external review.	--	--	--	--		--	--	--	--			--	--	--	--		--	--	--	--	

OUT-OF-EXCHANGE

		Individual Health insurance coverage other than transitional, grandfathered, multi-state, catastrophic or student					Small Group Health insurance coverage other than transitional, grandfathered, or multi-state policies					Grandfathered/Transitional Plans				Catastrophic	All Large Group comprehensive major medical and managed care (Minimum Essential Coverage) policies	For Student Coverage
		Bronze	Silver	Gold	Platinum	Total	Bronze	Silver	Gold	Platinum	Total	Large Group	Small Group	Individual	Total			
Policy Administration																		
76	Earned premiums for Reporting Year.																	
77	Number of new policies issued during the period.						--	--	--	--	--		--			--		
78	Number of policies renewed during the period.						--	--	--	--	--		--			--		
79	Member months for policies issued during the period.																	
80	Member months for policies renewed during the period.																	
81	Number of policy terminations and cancellations initiated by consumer.						--	--	--	--	--		--			--		
82	Number of policy terminations and cancellations due to non-payment of premium.						--	--	--	--	--		--			--		
83	Number of lives impacted on terminations and cancellations initiated by the policyholder.																	
84	Number of lives impacted on policies terminated and cancelled due to non-payment.																	
85	Number of rescissions.	--	--	--	--		--	--	--	--								
86	Number of lives impacted by rescissions.																	
Prior Authorizations (Prospective Utilization Review Requests) Excluding Pharmacy																		
87	Number of prior authorizations requested.	--	--	--	--		--	--	--	--								
88	Number of prior authorizations approved.	--	--	--	--		--	--	--	--								
89	Number of prior authorizations denied.	--	--	--	--		--	--	--	--								
Claims Administration(Excluding Pharmacy)																		
90	Number of claims received.																	
91	Number of claims submitted by network providers.																	
92	Number of claims submitted for by out-of-network providers.																	
93	Number of claim denials for in-network claims.																	
94	In-network claims denied within 0-30 days.																	
95	In-network Claims denied within 31-60 days.																	
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103	Number of paid claims for in-network services.																	
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106	In-network claims paid within 61-90 days.																	

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		Bronze	Silver	Gold	Platinum	Total	Bronze	Silver	Gold	Platinum	Total	Large Group	Small Group	Individual	Total			
107	In-network claims paid beyond 90 days.																	
108	Number of paid claims for out-of-network services.																	
109	Out-of-network claims paid within 0-30 days.																	
110	Out-of-network claims paid within 31-60 days.																	
111	Out-of-network claims paid within 61-90 days.																	
112	Out-of-network claims paid beyond 90 days.																	
113	Claims Paid.																	
114	Insured/beneficiary co-payment responsibility.																	
115	Insured coinsurance responsibility.																	
116	Insured deductible responsibility.																	
Claims Administration (Pharmacy Only)																		
117	Number of claims received.	--	--	--	--		--	--	--	--								
118	Number of claim denials for in-network claims.	--	--	--	--		--	--	--	--								
119	Number of claim denials for out-of-network claims.	--	--	--	--		--	--	--	--								
120	Number of paid claims for in-network services.	--	--	--	--		--	--	--	--								
121	Number of paid claims for out-of-network services.	--	--	--	--		--	--	--	--								
122	Claims Paid.	--	--	--	--		--	--	--	--								
123	Insured/beneficiary co-payment responsibility.	--	--	--	--		--	--	--	--								
124	Insured coinsurance responsibility.	--	--	--	--		--	--	--	--								
125	Insured deductible responsibility.	--	--	--	--		--	--	--	--								
Consumer Requested Internal Reviews (Grievances - Including Pharmacy)																		
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Consumer Requested External Reviews (Including Pharmacy)																		
130	Number of customer requested appeals on final adverse determinations to an external review organization.	--	--	--	--		--	--	--	--								
131	Number of final adverse determinations upheld upon request for external review.	--	--	--	--		--	--	--	--								
132	Number of final adverse determinations overturned upon request for external review.	--	--	--	--		--	--	--	--								