

Market Conduct Annual Statement Scorecard Report for Data Year 2014

Homeowners - Overall Industry Statistics for Florida

Ratio 1: The number of claims closed without payment compared to the total number of claims closed. **State Ratio 33.21%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	2	8	24	43	14	3	2	1	0	1	0

Ratio 2: Percentage of claims unprocessed at the end of the period. **State Ratio 15.87%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
3	29	44	13	7	2	0	0	0	0	0	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio 45.01%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
2	5	26	19	16	13	8	4	3	0	3	0

Ratio 4: Non-renewals to policies in force. **State Ratio 2.68%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
15	81	2	0	0	0	0	0	1	1	0	1

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio 1.50%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
19	82	0	0	0	0	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio 4.94%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
20	64	2	1	1	0	0	0	0	0	0	1

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio 18.48%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
16	58	19	3	0	1	0	0	0	0	1	0

STATEWIDE INDUSTRY AVERAGE DOES NOT INCLUDE CITIZENS PROPERTY INSURANCE CORPORATION

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