

Market Conduct Annual Statement Scorecard Report for Data Year 2014

Homeowners - Overall Industry Statistics for Illinois

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 24.50 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	7	34	60	43	11	8	0	1	0	1	0

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 5.90 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
8	92	47	15	2	1	0	0	0	0	0	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 25.53 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	17	37	22	38	24	13	7	4	0	1	0

Ratio 4: Non-renewals to policies in force. **State Ratio: 0.77 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
13	147	2	0	1	0	0	0	0	0	0	1

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.53 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
31	131	2	0	0	0	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 1.27 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
44	95	3	0	1	0	0	0	0	0	1	0

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 1.15 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
79	83	2	1	0	0	0	0	0	0	0	0

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