

Market Conduct Annual Statement Scorecard Report for Data Year 2014

Homeowners - Overall Industry Statistics for Louisiana

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 30.13 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	1	10	21	24	12	5	0	2	0	0	0

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 7.91 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
8	42	20	6	0	0	0	0	0	0	1	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 22.04 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
3	7	21	15	11	9	4	3	1	0	2	0

Ratio 4: Non-renewals to policies in force. **State Ratio: 1.05 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
13	63	0	2	1	0	0	0	0	0	0	0

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.47 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
17	61	0	1	0	0	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 3.95 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
19	37	6	1	0	1	0	0	0	0	0	1

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 1.74 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
20	51	2	1	0	0	0	0	0	0	0	0

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