

Market Conduct Annual Statement Scorecard Report for Data Year 2014

Private Passenger Auto - Overall Industry Statistics for Arizona

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 22.96 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	26	46	56	29	15	6	1	0	0	0	0

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 10.55 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
6	76	79	14	4	0	1	0	0	0	0	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 14.56 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
3	16	83	40	18	9	7	1	3	0	0	0

Ratio 4: Non-renewals to policies in force. **State Ratio: 0.13 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
53	127	0	0	0	0	0	0	0	0	0	0

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.32 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
64	113	1	1	0	0	0	1	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 1.84 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
39	101	2	1	2	0	0	1	0	0	0	0

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 2.10 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
58	111	7	2	0	0	0	0	0	0	1	0

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