

Market Conduct Annual Statement Scorecard Report for Data Year 2014

Private Passenger Auto - Overall Industry Statistics for California

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 35.60 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
2	4	14	22	49	28	17	5	1	0	0	0

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 12.65 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	26	88	19	3	2	1	1	1	0	1	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 22.70 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
2	4	35	39	25	19	13	1	3	1	0	0

Ratio 4: Non-renewals to policies in force. **State Ratio: 0.33 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
23	114	3	0	1	0	1	0	0	0	0	1

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.67 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
22	115	3	0	1	2	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 1.28 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
13	107	5	0	0	0	0	0	0	0	0	0

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 1.44 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
23	112	4	1	0	0	0	0	0	0	0	0

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