

# Market Conduct Annual Statement Scorecard Report for Data Year 2015

## Homeowners - Overall Industry Statistics for Florida

**Ratio 1: The number of claims closed without payment compared to the total number of claims closed.** **State Ratio 29.96%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	4	16	19	38	17	4	2	1	1	0	0

**Ratio 2: Percentage of claims unprocessed at the end of the period.** **State Ratio 15.59%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
2	27	38	27	4	2	0	0	2	0	0	0

**Ratio 3: Percentage of claims paid beyond 60 days.** **State Ratio 49.00%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	4	19	22	15	22	9	7	2	0	1	0

**Ratio 4: Non-renewals to policies in force.** **State Ratio 3.38%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
21	78	2	0	0	0	0	0	0	0	0	1

**Ratio 5: Cancellations over 60 days to policies in force.** **State Ratio 1.32%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
15	86	1	0	0	0	0	0	0	0	0	0

**Ratio 6: Cancellations under 60 days to new policies issued.** **State Ratio 4.72%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
20	66	2	0	0	4	0	0	0	0	0	1

**Ratio 7: Suits opened during the period to claims closed without payment.** **State Ratio 16.61%**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
19	44	19	11	5	0	1	1	0	0	0	2

STATEWIDE INDUSTRY AVERAGE DOES NOT INCLUDE CITIZENS PROPERTY INSURANCE CORPORATION

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