

# Market Conduct Annual Statement Scorecard Report for Data Year 2015

## Homeowners - Overall Industry Statistics for Massachusetts

**Ratio 1: Claims closed without payment to the total claims closed.** **State Ratio: 20.11 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	11	44	31	11	9	2	0	1	0	1	0

**Ratio 2: Percentage of claims unprocessed at end of period.** **State Ratio: 9.56 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
7	71	27	3	1	1	0	0	0	0	0	0

**Ratio 3: Percentage of claims paid beyond 60 days.** **State Ratio: 27.90 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
2	13	25	28	19	11	8	1	0	0	2	0

**Ratio 4: Non-renewals to policies in force.** **State Ratio: 0.96 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
17	87	1	0	0	0	0	1	0	1	1	1

**Ratio 5: Cancellations over 60 days to policies in force.** **State Ratio: 0.28 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
14	95	0	0	0	0	0	0	0	0	0	0

**Ratio 6: Cancellations under 60 days to new policies issued.** **State Ratio: 1.34 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
23	74	2	0	0	0	0	1	0	0	0	0

**Ratio 7: Suits opened during the period to claims closed without payment.** **State Ratio: 1.09 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
46	64	0	0	0	0	0	0	0	0	0	0

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