

Market Conduct Annual Statement Scorecard Report for Data Year 2016

Homeowners - Overall Industry Statistics for Delaware

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 34.05 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	1	11	19	18	16	3	0	1	0	1	0

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 8.88 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
6	42	16	4	2	1	0	0	0	0	0	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 23.64 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
2	12	23	12	11	4	3	2	0	1	0	0

Ratio 4: Non-renewals to policies in force. **State Ratio: 0.45 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
9	61	1	0	0	0	0	0	0	0	0	0

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.26 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
18	53	0	0	0	0	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 1.26 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
21	40	2	1	0	0	0	0	0	0	0	0

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 0.69 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
48	20	1	1	0	0	0	0	0	0	0	0

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