

Market Conduct Annual Statement Scorecard Report for Data Year 2016

Private Passenger Auto - Overall Industry Statistics for California

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 33.51 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	4	18	30	40	31	11	1	1	0	1	0

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 12.78 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	23	82	25	4	0	0	0	2	0	1	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 22.53 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
2	2	39	36	20	15	11	7	4	0	0	0

Ratio 4: Non-renewals to policies in force. **State Ratio: 0.42 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
18	117	2	0	1	0	0	0	0	0	0	0

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.80 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
21	111	4	1	1	0	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 1.60 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
17	102	4	0	1	0	0	0	0	0	0	0

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 1.52 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
29	103	5	0	0	0	0	0	0	0	0	0

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