

Market Conduct Annual Statement Scorecard Report for Data Year 2016

Private Passenger Auto - Overall Industry Statistics for Florida

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 27.90 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	4	32	49	36	4	1	0	1	0	0	0

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 17.28 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	15	89	18	4	1	0	0	0	0	0	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 26.12 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	2	14	49	36	18	3	3	1	0	1	0

Ratio 4: Non-renewals to policies in force. **State Ratio: 1.10 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
9	115	1	0	0	1	0	0	0	1	0	0

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.75 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
30	94	0	1	1	1	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 1.64 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
22	75	2	0	0	0	0	0	0	0	0	0

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 9.91 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
18	68	27	9	2	1	1	0	0	0	1	0

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