

# Market Conduct Annual Statement Scorecard Report for Data Year 2016

## Private Passenger Auto - Overall Industry Statistics for Hawaii

**Ratio 1: Claims closed without payment to the total claims closed.** **State Ratio: 35.65 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	0	1	7	21	11	3	0	0	0	0	0

**Ratio 2: Percentage of claims unprocessed at end of period.** **State Ratio: 14.63 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	6	30	5	2	1	0	0	0	0	0	0

**Ratio 3: Percentage of claims paid beyond 60 days.** **State Ratio: 25.53 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	0	6	13	13	6	3	2	1	0	0	0

**Ratio 4: Non-renewals to policies in force.** **State Ratio: 0.61 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
11	32	2	0	0	0	0	0	0	0	0	0

**Ratio 5: Cancellations over 60 days to policies in force.** **State Ratio: 0.32 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
19	26	0	0	0	0	0	0	0	0	0	0

**Ratio 6: Cancellations under 60 days to new policies issued.** **State Ratio: 2.13 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
14	22	1	1	0	0	0	0	0	0	0	2

**Ratio 7: Suits opened during the period to claims closed without payment.** **State Ratio: 0.65 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
20	23	0	0	0	0	0	0	0	0	0	0

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