

# Market Conduct Annual Statement Scorecard Report for Data Year 2016

## Private Passenger Auto - Overall Industry Statistics for Maryland

**Ratio 1: Claims closed without payment to the total claims closed. State Ratio: 31.41 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 1  | 0      | 26      | 50      | 39      | 15      | 1       | 0       | 0       | 0       | 0        | 0     |

**Ratio 2: Percentage of claims unprocessed at end of period. State Ratio: 14.12 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 2  | 37     | 83      | 8       | 1       | 1       | 0       | 0       | 0       | 0       | 0        | 0     |

**Ratio 3: Percentage of claims paid beyond 60 days. State Ratio: 22.35 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 3  | 4      | 31      | 62      | 25      | 2       | 1       | 4       | 0       | 0       | 0        | 0     |

**Ratio 4: Non-renewals to policies in force. State Ratio: 0.35 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 33 | 97     | 0       | 0       | 1       | 0       | 0       | 0       | 0       | 0       | 0        | 1     |

**Ratio 5: Cancellations over 60 days to policies in force. State Ratio: 0.07 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 57 | 74     | 1       | 0       | 0       | 0       | 0       | 0       | 0       | 0       | 0        | 0     |

**Ratio 6: Cancellations under 60 days to new policies issued. State Ratio: 1.71 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 32 | 55     | 0       | 0       | 0       | 0       | 0       | 0       | 0       | 0       | 0        | 0     |

**Ratio 7: Suits opened during the period to claims closed without payment. State Ratio: 2.82 %**

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 38 | 92     | 0       | 1       | 0       | 0       | 0       | 0       | 0       | 0       | 0        | 0     |

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