

Agenda

Day 1: April 30, 2013

(Sheraton Reston Hotel – Diamond Ballroom A)

Attendee Sign-In and Material Pick-Up: 7:30 – 9:00 *(Registration Area)*

Breakfast: 8:00 – 9:00 *(Diamond Ballroom B & C)*

Welcome and Introduction

9:00 – 9:10

Host: *Brian Webb, NAIC*

Linda Sheppard, Kansas Insurance Department

Session 1: SERFF Submission and Validation Tools

9:10 – 9:40

Speakers: *Julie Fritz, NAIC*

Areas to Covered:

1. Rate, Form, QHP Submission Process
 2. Validation and State Response Tools
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Break: 9:40 – 10:00 *(Foyer)*

Session 2: Plan Management

10:00 – 12:00

Speakers: *Lourdes Grindal-Miller, Center for Consumer Information & Insurance Oversight (CCIIO)*

Doug Pennington, CCIIO

Rob Shriver, Office of Personnel Management (OPM)

Areas to Covered:

1. CCIIO QHP Submission Process
 2. CCIIO QHP Review Tools
 3. CCIIO Rate Review Template and Review Process
 4. OPM Review of Multi-State Applications
 5. Group Discussion
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Lunch: 12:00 – 1:00 *(Diamond Ballroom B & C)*

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Day 1: Continued

Session 2: Plan Management (Continued)

1:00 – 2:30 **Speakers:** *Bob Alexander, Arkansas Insurance Department*
Chad Shearer, State Health Reform Assistance Network

Areas to Covered:

1. AR iRate Rate Review System
2. State Health Reform Assistance Network Form Review Checklist

Break: 2:30 – 2:50 (*Foyer*)

Session 3: Accreditation and Quality

2:50 – 3:30 **Speakers:** *Ledia Tabor, NCQA*
Mark Gorden, URAC

Areas to Covered:

1. Accreditation
2. Quality Review
3. Network Adequacy

Session 4: Addressing Premium Impact and Adverse Selection

3:30 – 4:30 **Speakers:** *Julia Lerche, North Carolina Department of Insurance*
Sharon Arnold, CCIIO

Areas to Covered:

1. State Perspective
2. Mitigating Provisions in the ACA

Reception: 5:30 – 7:30 (*Meeting Room Five*)

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Day 2: May 1, 2013

(Diamond Ballroom A)

Breakfast: 8:00 – 9:00 *(Diamond Ballroom B & C)*

Session 5: Outreach and Education/Consumer Assistance

9:00 – 10:40

Speakers: *Vicki Gottlich, CCIIO*
Paul Tibbits, CCIIO
Megan Mason, Maryland Insurance Administration
Lynn Quincy, Consumers Union

Areas to Covered:

1. Consumer Outreach by State-Based Exchanges
2. Consumer Education and Outreach by CCIIO
3. Consumer Perspective

Break: 10:40 – 11:00 *(Foyer)*

Session 6: Enforcement/Market Conduct/Consumer Complaints

11:00 – 12:00

Speakers: *Teresa Miller, CCIIO*
Lisa Campbell, CCIIO
Paul Tibbits, CCIIO
Tim Mullen, NAIC
Julie Fritz, NAIC

Areas to Covered:

1. CCIIO Complaints Handling and Tracking
2. State Complaints Handling and Tracking
3. Enforcement Procedures
4. Market Conduct Exams

Lunch: 12:00 – 1:00 *(Diamond Ballroom B & C)*

(Day 2 Continued on Next Page)

Day 2: Continued

Session 7: Agent/Brokers and Navigators and Other Assisters

1:00 – 2:30

Speakers: *Vicki Gottlich, CCIIO*
Cara Kelly, CCIIO
Wes Bisset, Independent Insurance Agents and Brokers of America
Gary Cox, National Association of Health Underwriters (NAHU)
Christina Nyquist, Aetna

Areas to Covered:

1. Certification, Training and Funding of Navigators
2. Registration, Training and Compensation of Agents
3. Oversight of Other Assisters

Session 8: Auditing/Accounting/Solvency

2:30 – 3:30

Speakers: *Cindy Donovan, Indiana Department of Insurance*

Areas to Covered:

1. Statutory Accounting Principles
2. Medical Loss Ratio Reconciliation

Break: 3:30 – 3:50 (*Foyer*)

Session 9: Long-Term Cost Containment

3:50 – 4:50

Speakers: *Linda Sheppard, Kansas Insurance Department*
Jeff Lemieux, America's Health Insurance Plans (AHIP)
Kim Holland, Blue Cross Blue Shield Association (BCBSA)

Round Table Discussion:

1. The Need to Address Costs
2. Options for Addressing Costs

Closing Remarks

4:50 – 5:00

Host Review