

**2018 NAIC Funded Consumer
Representatives Table
(Revised July 16, 2018)**

Consumer Representatives serve staggered, two-year terms.
(There continues to be an annual review of qualifications.)

Name	Term	Organization	Areas of Interest and Expertise	Location
Bach, Amy amy@uphelp.org 415-393-9990 X101	2018 and 2019	United Policyholders Executive Director	All Lines of Property/Casualty Insurance Sales/Coverage/Claims, and Disaster Recovery Long Term Care	San Francisco, CA

Name	Term	Organization	Areas of Interest and Expertise	Location
<p>Birnbaum, Birny birny@cej-online.org 512-912-1327</p>	<p>2018 and 2019</p>	<p>Center for Economic Justice Executive Director</p>	<p><u>Lines of Insurance</u> Life Annuity LTC Auto Homeowners Consumer Credit Title <u>Topics</u> Public Access / Public Information Consumer Participation Lender-Placed Insurance Credit Scoring Risk Classification Availability/Affordability Redlining Analysis of Competition Data Collection Cat Modeling Claim Settlement Models Claims Databases Statistical Agents Data Mining Market Analysis Market Conduct Annual Statement Reinventing Market Regulation Market Conduct Surveillance Model Law Captive Reinsurance Producer Compensation Climate Change Effectiveness of Consumer Disclosures Deferred Tax Asset / Capital Relief Micro insurance Contingent Deferred Annuities Retained Asset Accounts Death Master Files / Life Beneficiaries Life Insurance Viatical Settlements / Secondary Market Catastrophe Insurance / Loss Mitigation Suitability Small-Face Life International Issues Life Insurance Illustrations Travel Insurance</p>	<p>Austin, TX</p>

Name	Term	Organization	Areas of Interest and Expertise	Location
<p>Bridgeland, Brendan M. insuranceresearch@comcast.net 781-405-4809</p> <p>2018 Board Member</p>	<p>2018 and 2019</p>	<p>Center for Insurance Research</p> <p>Director</p>	<p>All</p>	<p>Lowell, MA</p>
<p>Burns, Bonnie bburns@cahealthadvocates.org 831-438-6677</p> <p>2018 Board Member</p>	<p>2017 and 2018</p>	<p>California Health Advocates</p> <p>Training and Policy Specialist</p>	<p>Health; Medicare; Medicare supplements, Long Term Care, Limited Benefits, Life settlements, Small face value life, consumer disclosures</p>	<p>Sacramento, CA</p>
<p>Callahan, Thomas M. tcallahan@mahahome.org 617-822-9100</p>	<p>2017 and 2018</p>	<p>Massachusetts Affordable Housing Alliance</p> <p>Executive Director</p>	<p>Property & Casualty Homeowners Insurance</p>	<p>Dorchester, MA</p>
<p>David Chandrasekaran dave.chandrasekaran@gmail.com 202-713-0798</p> <p><i>New Representative</i></p>	<p>2018 and 2019</p>	<p>Training Consultant and Certified Application Counselor</p>	<p>Health</p>	<p>Washington, DC</p>
<p>Cude, Brenda J. bcude@uga.edu 706-542-4857</p> <p>2018 Board Member</p>	<p>2018 and 2019</p>	<p>The University of Georgia, Department of Financial Planning, Housing and Consumer Economics</p> <p>Professor and Undergraduate Coordinator</p>	<p>Property and Casualty, Life Insurance and Annuities, consumer disclosure, consumer education, state insurance department web pages</p>	<p>Athens, GA</p>
<p>Judy, Debra djudy@cohealthinitiative.org 303-839-1261</p>	<p>2018 and 2019</p>	<p>Colorado Consumer Health Initiative</p> <p>Policy Director</p>	<p>Health</p>	<p>Englewood, CO</p>

Name	Term	Organization	Areas of Interest and Expertise	Location
<p>Keith, Katie katie@out2enroll.org 702-540-6398</p>	<p>2017 and 2018</p>	<p>Out2Enroll Consultant Advisor and Steering Committee Member</p>	<p>Health</p>	<p>Washington, DC</p>
<p>Kitt, Karrol kkitt@austin.utexas.edu 512-471-0809</p> <p>2018 Board Member</p>	<p>2017 and 2018</p>	<p>The University of Texas at Austin Emeritus Associate Professor</p>	<p>A Committee Life & Annuity disclosures Buyers Guides B Committee Long-term Care Consumer Disclosure Subgroup C Committee Title Insurance Task Force Transparency & Readability of Consumer Information Working Group D Committee Privacy Disclosure Working Group Other Interests Financial education of consumers</p>	<p>Austin, TX</p>
<p>Kochenburger Peter peter.kochenburger@uconn.edu 860-570-5177</p>	<p>2018 and 2019</p>	<p>University of Connecticut School of Law Associate Clinical Professor of Law, Executive Director, Insurance Law Center</p>	<p>Property Casualty, substantive regulation of contractual terms, claims handling, international insurance regulation and its potential effects on consumer protection, the relationship between state and federal regulation of insurance (including FIO)</p>	<p>Hartford, CT</p>
<p>Lueck, Sarah lueck@cbpp.org 202-408-1080</p> <p>2018 Board Member</p>	<p>2018 and 2019</p>	<p>Center on Budget and Policy Priorities Senior Policy Analyst</p>	<p>Health</p>	<p>Washington, DC</p>
<p>Claire McAndrew cmcandrew@familiesusa.org 202-628-3030</p>	<p>2017 and 2018</p>	<p>Families, USA Director of Campaign Strategy</p>	<p>Health</p>	<p>Washington, DC</p>

Name	Term	Organization	Areas of Interest and Expertise	Location
<p>Nehring, Lincoln lincoln@utahchildren.org 801-364-1182</p> <p>2018 Board Member</p>	<p>2017 and 2018</p>	<p>Voices for Utah Children</p> <p>President and Chief Executive Officer</p>	<p>Health</p>	<p>Salt Lake City, UT</p>
<p>James Roberts jcroberts@anthc.org 907-729-4546</p> <p><i>New Representative</i></p>	<p>2018 and 2019</p>	<p>Alaskan Native Tribal Health Consortium</p> <p>Senior Executive Liaison, Inter- Governmental Affairs</p>	<p>Health</p>	<p>Anchorage, AK</p>
<p>Harper Jean Tobin mailto:hjtobin@transequality.org (202) 804-6047</p>	<p>2017 and 2018</p>	<p>National Center for Transgender Equality</p> <p>Director Of Policy and Policy Counsel</p>	<p>Health</p>	<p>Washington, DC</p>
<p>Volk, JoAnn jcv28@georgetown.edu 202-687-3944</p>	<p>2017 and 2018</p>	<p>Georgetown University, Center on Health Insurance Reforms</p> <p>Research Professor and Project Director</p>	<p>Health</p>	<p>Washington, DC</p>
<p>Williams, Jackson jwilliams@dialysispatients.org 866-877-4242</p>	<p>2017 and 2018</p>	<p>Dialysis Patient Citizens</p> <p>Director of Government Affairs</p>	<p>Health</p>	<p>Washington, DC</p>

Name	Term	Organization	Areas of Interest and Expertise	Location
Yee, Silvia syee@dredf.org 510-644-2555	2017 and 2018	Disability Rights Education and Defense Fund (DREDF) Senior Staff Attorney and Analyst	Health	Berkley, CA

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