MONDAY, MAY 13, 2019

Registration Check-In
Terrace Foyer East

Welcome Breakfast
Columbia Foyer

NAIC President’s Welcome
9:00

- Introduction by Julie Mix McPeak, NAIC Most Recent Past President, Chair, NAIC International Insurance Relations (G) Committee, and Commissioner, Tennessee Department of Commerce & Insurance
- Eric A. Cioppa, NAIC President and Superintendent, Maine Bureau of Insurance

Promoting a Culture of Resilience: Regulators and industry confront catastrophes
9:15

Catastrophes have profound consequences for consumers, companies, and the broader economy. Consequently, appropriate insurance coverage is critical to recovering and rebuilding following disasters. Supervisors on the front lines ensure policyholders’ needs are met, including endeavoring to close the protection gap. Panelists will discuss how companies and regulators alike play a part in encouraging policyholder resilience, the role governments should play in expanding access to coverage, emerging challenges, and possible solutions.

Moderator: David Altmaier, NAIC Vice President and Commissioner, Florida Office of Insurance Regulation

- Juan Pazo, Superintendent, Superintendencia de Seguros de la Nacion, Argentina
- Amy Bach, Executive Director, United Policyholders
- Michael Cohen, Senior Vice President, Government Affairs, RenaissanceRe
- Nikhil da Victoria Lobo, Managing Director, Public Sector Solutions Americas, Swiss Reinsurance Company

Coffee Break
10:30
Corner Office Conversations: *Executive views on insurance industry opportunities and challenges*

Global political and economic changes, climate risk, aging populations, emerging technologies, and international standard-setting are all issues that C-suite executives pay attention to. They have the potential to impact insurers, consumers, and supervisors alike. Panelists will discuss what “keeps them up at night” as executives and forecast what will be top of mind in 2020 and beyond.

**Moderator:** Michael F. Consedine, CEO, NAIC

- **Pina Albo**, CEO, Hamilton Insurance Group
- **Roger Crandall**, Chairman, President, and CEO, MassMutual
- **Brian Duperreault**, President and CEO, American International Group
- **Deanna M. Mulligan**, President and CEO, Guardian Life Insurance Company of America

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**Lunch**

Columbia 2-4, Terrace Level

12:15

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**Keynote**

**Steven T. Mnuchin**, U.S. Secretary of Treasury

*Introduction by Eric A. Cioppa, NAIC President and Superintendent, Maine Bureau of Insurance*

1:15

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**President’s Message**

**Eric A. Cioppa**, NAIC President and Superintendent, Maine Bureau of Insurance

1:40

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**Coffee Break**

2:00
Cyber Risk: Exploring the potential impact of the rapidly growing cyber insurance market for underwriters and buyers

High-profile cyber attacks across a range of industries have pushed cyber insurance products to the forefront of corporate cyber risk management. While the cyber insurance market continues to grow globally, it remains heavily concentrated in the U.S. with most policies purchased by large firms. Panelists will discuss the importance of cyber insurance within a broader risk strategy and how supervisors are monitoring the cyber insurance market. They will also explore concerns supervisors and industry may have for this still nascent market.

Moderator: Raymond G. Farmer, NAIC President-Elect and Director, South Carolina Department of Insurance

- Gareth Truran, Head of London Market Supervision, PRA Insurance Directorate, Bank of England
- Allison Berke, Executive Director, Stanford Cyber Initiative
- Lori A. Bailey, Global Head of Cyber Risk, Commercial Insurance, Zurich Insurance Group
- Trish Comiskey, Vice President, Risk Management Corporate Insurance, Hancock Whitney Bank
- Matthew McCabe, Senior Vice President and Assistant General Counsel on Cyber Policy, Marsh Inc.

Coffee Break

Digital Transformation: The role and impact of supervisors in ensuring consumer protection in the age of innovation

As insurers increasingly adopt and rely on innovation and technology in their business practices, supervisors must understand how the industry is evolving. This supervisor-only panel will discuss how they ensure regulation is already sufficiently flexible, while maintaining strong consumer protections, and whether modifying or suspending some regulatory requirements is needed to allow for innovation. Panelists will also discuss the role innovation plays in supervisory practices, which are increasingly incorporating machine learning and other artificial intelligence applications.

Moderator: Doug Ommen, Commissioner, Iowa Insurance Division

- Hassan Boubrik, Chairman, Supervisory Authority of Insurance and Social Welfare, Morocco
- Rosario Celedón Förster, Deputy Chairman, Council of the Financial Market Commission, Chile
- Frédéric Hervo, Director for International Affairs, Autorité de Contrôle Prudentiel et de Résolution, France
- Hiroshi Ota, Deputy Commissioner for International Affairs, Financial Services Agency, Japan
Embracing Innovation and Transformation Through InsurTech: An industry perspective

Insurers are embracing many innovative technologies related to app-based interfacing, artificial intelligence, new distribution methods, and the increasing use of big data. This industry-only panel will discuss how insurers are balancing innovation with consumer needs and how to ensure the current regulatory environment continues to support the desire of both incumbent and startup insurers to incorporate new technologies as they emerge.

**Moderator:** Dean L. Cameron, NAIC Secretary-Treasurer and Director, Idaho Department of Insurance

- Philippe Lafreniere, Chief Growth Officer, Slice Labs
- Bob Crozier, Head of Global Blockchain Centre of Competence and Head of Architecture Services, Allianz Technology SE
- Grady Irey, Senior Vice President, Data Science and Analytics, Arity
- Ali Safavi, Global Head, Insurtech, Partners, Ventures, Plug and Play
Systemic Risk 2.0: Evaluating the holistic framework

As the International Association of Insurance Supervisors moves towards finalizing the Holistic Framework for Systemic Risk in the Insurance Sector, supervisors and industry are evaluating a shift from a purely entity-based approach to a framework which brings into focus an activities-based approach and includes sector-wide monitoring and management. Panelists will discuss expectations around the potential scope and level of application of the framework’s proposed policy measures. In particular, panelists will discuss proposed policy measures around liquidity risk and macro-economic exposures and the future of the IAIS/Financial Stability Board G-SII identification exercise.

Moderator: Julie Mix McPeak, NAIC Most Recent Past President, Chair, NAIC International Insurance Relations (G) Committee, and Commissioner, Tennessee Department of Commerce & Insurance

- Jonathan Dixon, Secretary General, International Association of Insurance Supervisors
- Julian Adams, Group Regulatory and Government Relations Director, Prudential plc
- Ann Kappler, Senior Vice President, Deputy General Counsel and Head of External Affairs, Prudential Financial
- George Stansfield, Deputy CEO and General Secretary, AXA Group

Wrap-Up

12:30