

# Market Conduct Annual Statement Scorecard Report for Data Year 2014

## Homeowners - Overall Industry Statistics for California

**Ratio 1: Claims closed without payment to the total claims closed.** **State Ratio: 35.09 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
4	1	9	25	44	20	1	1	1	0	1	0

**Ratio 2: Percentage of claims unprocessed at end of period.** **State Ratio: 12.56 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	26	51	17	6	0	1	2	1	1	1	0

**Ratio 3: Percentage of claims paid beyond 60 days.** **State Ratio: 29.33 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
2	4	23	28	24	17	7	1	0	0	0	0

**Ratio 4: Non-renewals to policies in force.** **State Ratio: 0.83 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
12	91	1	0	0	0	0	0	1	1	0	1

**Ratio 5: Cancellations over 60 days to policies in force.** **State Ratio: 0.61 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
17	88	1	0	0	1	0	0	0	0	0	0

**Ratio 6: Cancellations under 60 days to new policies issued.** **State Ratio: 2.20 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
20	72	7	3	0	0	0	0	0	0	0	1

**Ratio 7: Suits opened during the period to claims closed without payment.** **State Ratio: 1.66 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
23	76	4	0	0	0	0	0	0	0	0	0

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