

Market Conduct Annual Statement Scorecard Report for Data Year 2014

Private Passenger Auto - Overall Industry Statistics for Delaware

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 29.28 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	6	17	28	24	6	1	0	0	0	0	0

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 16.22 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	9	58	14	2	0	0	0	0	0	1	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 25.60 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	0	17	27	29	6	1	1	0	0	1	0

Ratio 4: Non-renewals to policies in force. **State Ratio: 0.31 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
22	62	0	0	0	0	0	0	0	0	0	0

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.12 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
40	44	0	0	0	0	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 2.03 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
30	38	0	0	0	0	0	0	0	0	0	0

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 3.32 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
23	48	7	2	2	0	0	0	0	0	0	0

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