

Market Conduct Annual Statement Scorecard Report for Data Year 2015

Private Passenger Auto - Overall Industry Statistics for Arizona

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 22.48 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	18	63	51	36	4	5	2	0	0	0	0

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 11.05 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
6	73	80	15	2	3	1	0	0	0	0	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 13.62 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
3	27	80	32	18	7	5	5	1	1	1	0

Ratio 4: Non-renewals to policies in force. **State Ratio: 0.15 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
50	127	0	1	0	0	0	0	0	0	1	0

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.18 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
67	109	1	1	0	0	0	0	0	0	0	1

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 1.57 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
35	105	1	1	0	1	0	0	0	0	2	0

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 2.05 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
68	98	7	3	0	1	1	0	0	0	0	0

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