

Market Conduct Annual Statement Scorecard Report for Data Year 2015

Private Passenger Auto - Overall Industry Statistics for California

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 33.45 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	3	17	21	52	34	14	0	1	0	0	0

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 13.26 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	29	86	20	4	2	0	0	0	0	0	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 21.58 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	4	35	39	20	19	10	8	4	1	1	0

Ratio 4: Non-renewals to policies in force. **State Ratio: 0.67 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
23	113	1	1	2	1	0	0	0	0	0	1

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.89 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
25	111	2	3	0	0	0	1	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 1.66 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
12	109	3	1	0	0	0	0	0	0	0	2

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 1.71 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
29	108	2	3	0	0	0	0	0	0	0	0

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