

Market Conduct Annual Statement Scorecard Report for Data Year 2015

Private Passenger Auto - Overall Industry Statistics for Illinois

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 27.41 %**

| | 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|---|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 1 | 13 | 69 | 56 | 35 | 13 | 7 | 1 | 0 | 0 | 0 | 0 | |

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 13.72 %**

| | 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|---|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 1 | 72 | 90 | 20 | 9 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | |

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 16.98 %**

| | 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|---|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 3 | 19 | 86 | 53 | 12 | 11 | 7 | 4 | 0 | 0 | 0 | 0 | |

Ratio 4: Non-renewals to policies in force. **State Ratio: 0.58 %**

| | 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|-----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 29 | 159 | 0 | 2 | 3 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | |

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.22 %**

| | 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|-----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 59 | 134 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 2.19 %**

| | 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|-----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 48 | 106 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 3.17 %**

| | 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|-----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 53 | 121 | 14 | 2 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | |

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