

Market Conduct Annual Statement Scorecard Report for Data Year 2016

Homeowners - Overall Industry Statistics for Louisiana

Ratio 1: Claims closed without payment to the total claims closed. State Ratio: 41.61 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	1	5	15	17	19	15	10	4	0	1	0

Ratio 2: Percentage of claims unprocessed at end of period. State Ratio: 6.11 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
8	52	20	5	1	1	0	1	0	0	1	0

Ratio 3: Percentage of claims paid beyond 60 days. State Ratio: 17.09 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
13	16	22	12	15	3	3	0	2	2	0	0

Ratio 4: Non-renewals to policies in force. State Ratio: 0.59 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
20	68	1	0	0	0	0	0	0	0	0	0

Ratio 5: Cancellations over 60 days to policies in force. State Ratio: 0.42 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
20	68	1	0	0	0	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. State Ratio: 3.44 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
27	39	4	2	1	0	1	0	0	0	0	0

Ratio 7: Suits opened during the period to claims closed without payment. State Ratio: 0.69 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
41	42	2	0	1	0	0	1	0	0	0	0

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