

# Market Conduct Annual Statement Scorecard Report for Data Year 2016

## Private Passenger Auto - Overall Industry Statistics for Delaware

**Ratio 1: Claims closed without payment to the total claims closed.** **State Ratio: 28.50 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	4	15	32	25	4	2	0	0	0	0	0

**Ratio 2: Percentage of claims unprocessed at end of period.** **State Ratio: 17.68 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	9	46	26	1	0	0	0	0	0	0	0

**Ratio 3: Percentage of claims paid beyond 60 days.** **State Ratio: 25.63 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
0	0	15	32	28	7	1	0	0	0	0	0

**Ratio 4: Non-renewals to policies in force.** **State Ratio: 0.33 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
23	60	0	0	0	0	0	0	0	0	0	0

**Ratio 5: Cancellations over 60 days to policies in force.** **State Ratio: 0.10 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
46	37	0	0	0	0	0	0	0	0	0	0

**Ratio 6: Cancellations under 60 days to new policies issued.** **State Ratio: 2.08 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
29	34	1	0	0	0	0	0	0	0	0	0

**Ratio 7: Suits opened during the period to claims closed without payment.** **State Ratio: 3.74 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
18	54	10	0	0	0	0	0	0	0	0	0

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