



## Basic Fraud Investigations

Two-Week Online Self-Study Course  
Start on any Monday

### Now a self-study course!

Are you new to your state insurance department's investigative unit? Are you an analyst or prosecutor new to the insurance field? Are you a seasoned professional who would like to brush up on your skills? If so, this two-week online self-study course is for you!

*Basic Fraud Investigations* is designed to assist state insurance officials in detecting, monitoring, and investigating insurance fraud, both by and against consumers.

Participants will learn basic terms and concepts, how to use available fraud databases provided by the NAIC and other online search tools in their investigations, and how to investigate agent and consumer fraud. Healthcare and workers compensation will be major areas of focus. Legal considerations will also be highlighted.

Key concepts will be reinforced through the use of interactive exercises and quizzes, practical scenarios and case studies, relevant research, and personal reflection activities.

### Topics

- Insurance 101
- Fraud 101
- Sources of Information
- Legal Considerations
- Prosecutor's Wish List
- Hot Topics

### Tuition

- \$245 for State Insurance Department Staff
- \$445 for All Other Regulators

### Online, Self-Study

- More flexibility: start on the Monday of your choice
- Available all week: work at your own pace

Please register at least 2 weeks in advance of your desired start date.

Be sure to check that your PC meets the technical requirements in enough time prior to your chosen start date so that you can get right to your study.

## Certificate of Completion and Continuing Education

To receive a Certificate of Completion and the documentation that you can use when requesting continuing education credit from other organizations such as SOFE or IRES, you must successfully complete this course. If you are a Designation Candidate, you must successfully complete the course to be eligible to take the exam. The requirements for successful completion are outlined in the course syllabus sent prior to the course and posted within the class.

Within two weeks after the course has ended, the administrator will review all coursework based on the guidelines listed on the syllabus. Determination of successful completion will be sent via e-mail to those who earn this notification. Twenty-six (26) credits will be listed on continuing education materials for this two-week course. Partial credit is not awarded. This is a PIR-level Designation Program course.

## Our Recommendations for Your Online Study

- Determine whether online learning is something you will benefit from by taking the short “Is Online Learning for Me” quiz at [www.naiconline.org](http://www.naiconline.org) and check your technical requirements prior to enrolling.
- Plan your study time in advance.
  - Online courses offer great flexibility but also require self-motivation, commitment, good time management skills, and space in which to study. You need to be able to fit your study time into your own work schedule.
- Set learning goals for yourself based on what you hope to accomplish by taking this class.
- Familiarize yourself with information in the course syllabus.
- Spend a minimum of two hours a day on your study.

## Cancellation Policy

Withdrawals for full refund are permitted up to three weeks before the beginning date of the course; cancellations after this date will result in no refund. Notification of cancellation must be received in writing. If issued, refunds will be mailed after the completion of the course. Substitutions are accepted up to one week before the course begins.

**REGISTER** online at <http://education.naic.org> or complete and return the registration form below. Please register two weeks in advance of your desired start date (start date must be a Monday). You will be contacted via e-mail with confirmation of your registration and login information.

FL121

# Basic Fraud Investigations

Two-Week Online Self-Study Course

FAX TO:  
816-460-7544

MAIL TO:  
NAIC Education & Training  
Post Office Box 870335  
Kansas City, MO 64187-0335

REGISTER ONLINE AT:  
<http://education.naic.org>

Name: \_\_\_\_\_

Title: \_\_\_\_\_

State/Organization: \_\_\_\_\_

Address (No PO Boxes): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

**Desired Start Date (must be a Monday):** \_\_\_\_\_

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- \$245 State Insurance Department Staff
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*Please note that if shipping materials outside of the continental United States, additional fees will apply.*

### Payment Method

- Check or Money Order payable to the NAIC (Payment must accompany registration form)
- Zone Funds (State Ins Dept Staff only)
- Grant Funds (State Ins Dept Staff only)
- Scholarship (State Ins Dept Staff only)
- Credit Card (We will contact you by phone to obtain payment information)