

Market Conduct Annual Statement Scorecard Report for Data Year 2015

Homeowners - Overall Industry Statistics for Illinois

Ratio 1: Claims closed without payment to the total claims closed. **State Ratio: 25.83 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
2	9	24	54	59	12	2	2	2	0	0	0

Ratio 2: Percentage of claims unprocessed at end of period. **State Ratio: 8.72 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
9	55	77	20	1	2	0	1	1	0	1	0

Ratio 3: Percentage of claims paid beyond 60 days. **State Ratio: 25.02 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
6	16	40	31	31	25	10	4	2	1	0	0

Ratio 4: Non-renewals to policies in force. **State Ratio: 0.71 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
16	142	3	2	0	1	0	0	0	0	0	2

Ratio 5: Cancellations over 60 days to policies in force. **State Ratio: 0.49 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
32	133	0	1	0	0	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. **State Ratio: 1.32 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
44	92	3	1	1	0	0	1	0	0	1	0

Ratio 7: Suits opened during the period to claims closed without payment. **State Ratio: 1.60 %**

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
78	78	3	1	2	1	0	0	0	0	1	0

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