

Market Conduct Annual Statement Scorecard Report for Data Year 2016

Homeowners - Overall Industry Statistics for Hawaii

Ratio 1: Claims closed without payment to the total claims closed. State Ratio: 32.74 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
1	1	1	9	20	4	1	0	0	0	1	0

Ratio 2: Percentage of claims unprocessed at end of period. State Ratio: 15.13 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
4	9	12	6	5	0	1	0	1	0	0	0

Ratio 3: Percentage of claims paid beyond 60 days. State Ratio: 32.83 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
2	2	3	5	10	7	3	2	2	1	0	0

Ratio 4: Non-renewals to policies in force. State Ratio: 0.25 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
10	32	0	0	0	0	0	0	0	0	0	0

Ratio 5: Cancellations over 60 days to policies in force. State Ratio: 0.25 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
18	24	0	0	0	0	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued. State Ratio: 3.48 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
16	20	0	1	1	1	0	0	0	0	0	1

Ratio 7: Suits opened during the period to claims closed without payment. State Ratio: 1.32 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
23	13	1	0	0	0	0	0	0	0	0	0

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